



**Commonwealth of Massachusetts**  
**Executive Office of Health and Human Services**  
**Office of Medicaid**  
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**MassHealth**  
**All Provider Bulletin 159**  
**September 2006**

**TO:** All Providers Participating in MassHealth  
**FROM:** Beth Waldman, Medicaid Director *BW*  
**RE:** **Managed Care Enhancements on REVS**

**Background**

MassHealth has revised the Recipient Eligibility Verification System (REVs) to display both the corporate and local site names of the member's primary care clinician (PCC), when available. The purpose of this revision is to identify the member's PCC in a more informative and accurate way.

**Data Change**

The following chart shows how we have changed the data provided by REVS.

Data previously provided	Data now provided
Local site PCC name	Corporate site PCC name Local site PCC name
Local site PCC address	Local site PCC address
Local site PCC phone number	Local site PCC phone number

**Effects of Data Change**

This revision applies to WebREVS, REVSpc, and automated voice response access methods. (The automated voice response system verbally states the corporate and local site PCC names instead of visually displaying them.) The POS devices will only display both the corporate site and local site PCC name on the display, due to system limitations on the POS device.

This revision does not affect the PCC Plan referral requirements. You must continue to call the PCC for referral authorization when your services require referral authorization.

The address and phone number of the local site (where the member typically receives services) is not affected by this change.

**Questions**

If you have any questions about the information in the bulletin, please contact the REVS Help Desk at 1-800-462-7738. Press Option 2, then Option 5.