Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
www.mass.gov/masshealth

MassHealth
All Provider Bulletin 248
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TO: All Providers Participating in MassHealth

FROM: Kristin L. Thorn, Medicaid Director

RE: **Information about ICD-10**

MassHealth Status

On July 31 , 2014, the U.S. Department of Health and Human Services (HHS) officially delayed the transition of the International Classification of Diseases, 9th Edition, Clinical Modification (ICD-9-CM) to the 10th Edition (ICD-10-CM) and the adoption of the inpatient hospital procedure coding standards known as ICD-10-PCS (collectively referred to as ICD-10) from October 1, 2014, to October 1, 2015. ICD-10-PCS requires that all covered entities use ICD-10 codes on claims and other health care transactions submitted for dates of service on or after October 1, 2015, and for inpatient services with dates of discharge on or after October 1, 2015.

MassHealth has completed its remediation of the Medicaid Management Information System (MMIS) and Provider Online Service Center (POSC) to support ICD-10, and the agency is currently testing with MassHealth providers and vendors.

Documentation

MassHealth has evaluated all of the documentation affected by ICD-10 and has determined that approximately 100 documents must be modified to support ICD-10. Critical documents (such as billing guides) required to support ICD-10 claims testing were modified first and are available on the MassHealth ICD-10 Implementation web page at www.mass.gov/masshealth/icd-10. All other affected documentation will be updated and made available on mass.gov before October 1, 2015.

Key Concepts and FAQs

MassHealth has identified key concepts and frequently asked questions (FAQ) that providers should be aware of as they prepare for the implementation of ICD-10. Both the FAQ and the Key Concepts documents can be found under the Provider Information heading on the ICD-10 Implementation page at www.mass.gov/masshealth/icd-10.

The Key Concepts document outlines major changes taking place within MassHealth that will affect providers as they transition to ICD-10. Please review these resources to ensure your organization is prepared to support these changes operationally.

Key Concepts and FAQs (*cont*.)

MassHealth will continue to update the Key Concepts document as it completes trading partner testing (TPT). Please continue to monitor the ICD-10 Implementation web page for the latest updates.

Management Minutes Questionnaire (MMQ) Software

Effective October 1, 2015, MassHealth will no longer support the proprietary Management Minutes Questionnaire (MMQ) software currently available to nursing facility providers on www.mass.gov/masshealth. By September 30, 2015, all providers using this software must transition to an alternative method of submitting MMQs. Methods include the following:
- Using the POSC direct data entry (DDE) MMQ functionality;
- Submitting MMQ batch files in accordance with MassHealth MMQ file specifications; and
- Engaging a vendor to generate MMQ batch files.

To facilitate this transition, MassHealth removed the proprietary MMQ software from Mass.gov. MassHealth will provide support for the proprietary MMQ software until September 30, 2015, when all providers have transitioned to an alternative submission method.

POSC users may refer to the MMQ Job Aid available at www.mass.gov/eohhs/docs/masshealth/provlibrary/pocs-job-aids/sco-pace-submit-mmq.pdf. Batch submitters may view the MassHealth MMQ file specifications available at www.mass.gov/eohhs/docs/masshealth/provlibrary/draft-nf-d-icd-10.pdf. Both of these documents have been modified for ICD-10.

Pre-admission Screenings

Effective October 1, 2015, all diagnosis and procedure codes used to process acute inpatient and chronic rehabilitation pre-admission screening (PAS) requests must be in ICD-10 format. PAS requests submitted before October 1, 2015, for services to be provided on or after October 1, 2015, must include the ICD-10 codes. Current Procedural Terminology (CPT) codes will not be accepted on PAS requests submitted on or after October 1, 2015.

Trading Partner Testing (TPT)

MassHealth has completed its beta and vendor testing phases, and the agency is now conducting trading partner testing key MassHealth providers.

- **Beta testing:** was conducted from April 1 to May 30, 2014, with approximately 30 participants, including vendors and large and small providers.
- **Vendor testing** was conducted from July 7 to August 29, 2014, with approximately 60 software vendors, clearinghouses, billing intermediaries, and other vendors.
- **Full TPT** began on September 1, 2014, and will run through September 2015. It will include approximately 1,100 other trading partners.

Trading Partner Testing (TPT) (*cont.*)

If you are ready to begin testing, please contact the MassHealth ICD-10 electronic data interchange (EDI) testing team immediately at 1-855-295-4047 or by e-mail at edi@mahealth.net to arrange a test date.

Questions

If you have any questions about the information in this bulletin, please contact the MassHealth Customer Service Center at 1-800-841-2900, e-mail your inquiry to providersupport@mahealth.net, or fax your inquiry to 617-988-8974.