



MassHealth
All-Provider Bulletin 262
November 2016

TO: All Providers Participating in MassHealth
FROM: Daniel Tsai, Assistant Secretary for MassHealth
RE: **Accountable Care Organization (ACO) Pilot**

Background

Starting December 1, 2016, MassHealth will initiate a one-year ACO Pilot program. The program will be comprised of primary care provider-based Pilot ACOs. These ACOs will coordinate care and be accountable for the total cost of care for their attributed members within MassHealth's Primary Care Clinician Plan (PCC) Plan.

The experience of these Pilot ACOs will enable MassHealth to

- Evaluate and monitor how effectively Pilot ACOs coordinate and integrate the care of their attributed members;
- Learn how Pilot ACO models impact the health and well-being of MassHealth members;
- Determine how MassHealth providers are affected;
- Study the impact on total cost of attributed member's care; and
- Analyze how ACOs impact MassHealth operations.

With this information, MassHealth will be better prepared for the full ACO implementation anticipated in December 2017. Please visit www.mass.gov/hhs/masshealth-innovations for details and updates regarding MassHealth's ACO program and other MassHealth innovation initiatives. To view the recently issued ACO Request for Responses (RFRs), please visit www.commbuys.com.

Selected Pilot ACOs

As a result of a competitive procurement process, MassHealth has contracted with the following six organizations to participate in the ACO Pilot program starting December 1, 2016 (please refer to the end of the bulletin for a list of participating providers within each ACO):

- Boston Accountable Care Organization
- Children's Hospital Integrated Care Organization

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Selected Pilot ACOs (*cont.*)

- Community Care Cooperative
- Partners Care Connect
- Steward Medicaid Care Network Inc.
- UMass Memorial Healthcare Inc.

Primary Care Provider Participation and Billing

Primary care providers (PCPs) who participate in the Pilot ACOs must be Primary Care Clinicians (PCCs) in the MassHealth PCC Plan. Each Pilot ACO has identified its PCPs to MassHealth. A list of participating PCC entities for each ACO is included at the end of this bulletin.

Pilot ACOs will not be responsible for directly paying for covered services. PCCs that participate in Pilot ACOs will continue to bill MassHealth and be paid fee-for-service, as they are currently in the PCC Plan.

At the end of the ACO Pilot, MassHealth will conduct a retrospective reconciliation to compare total actual costs of care for each Pilot ACO's panel of attributed members against total expected costs for each ACO. The Pilot ACOs will share in the savings or losses with MassHealth.

Non-Primary Care Providers Behavioral Health Services and ACO Referral Circles

Pilot ACOs will not be responsible for contracting with a provider network. Members attributed to Pilot ACOs will continue to have access to the full MassHealth provider network of specialists, as they currently do through the PCC Plan. Members attributed to a Pilot ACO will continue to be enrolled in the Massachusetts Behavioral Health Partnership (MBHP) and receive behavioral health services through that network.

Pilot ACOs may identify a list of additional providers of various provider types, with which the ACO has a special relationship. These providers can be included in what is referred to as the ACO's "referral circle." The PCC Plan will not require referrals for services provided to ACO-attributed members by providers within the referral circle of the member's ACO. Referral circles are an optional component of the ACO Pilot model. Pilot ACOs may or may not choose to establish referral circles.

Unless part of the ACO's referral circle, specialists must continue to comply with the PCC Plan's referral requirements for services rendered to PCC Plan enrollees. For more information regarding the PCC Plan's referral requirements, please refer to 130 CMR 450.118: *Primary Care Clinician (PCC) Plan*.

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Member Attribution and Notification

PCC Plan members whose PCC is participating with a Pilot ACO will be attributed to that Pilot ACO. MassHealth will notify PCC Plan members whose PCC is participating in a Pilot ACO. Members will be notified of their ACO attribution prior to December 1, 2016. Members who do not want to participate in the Pilot ACO may choose another PCC that is not participating in a Pilot ACO at any time.

Members should ensure that the PCC they are currently assigned to is the PCC they see for primary care services. If a member receives most primary care services from someone other than their assigned PCC, they should contact MassHealth to change PCCs.

Members can change their PCC by contacting the MassHealth Customer Service Center at 1-800-841-2900 or visiting www.mass.gov/masshealth (click the “MassHealth Members and Applicants” button on the left and then click the “Enroll in a Health Plan” link).

Additional Information

Additional information on MassHealth’s planned restructuring and payment reforms may be found on the MassHealth Innovations website at www.mass.gov/hhs/masshealth-innovations.

List of Attributed PCC Entities by ACO

The following PCCs have been identified as participating with the Pilot ACOs. This list is subject to change during the term of the Pilot. Providers should contact the MassHealth Customer Service Center at 1-800-841-2900 or providersupport@mahealth.net with questions.

Boston Accountable Care Organization

Participating Primary Care Clinician sites include:

Boston Health Care for the
Homeless Program/McInnis
Health Group

Boston University Affiliated
Physicians

Boston University Family Medicine
Child Health Foundation of Boston

Codman Square Health Center

DotHouse Health

Evans Medical Foundation

Greater New Bedford Community
Health Center

Greater Roslindale Medical and
Dental Center

HealthFirst Family Care Center

Mattapan Community Health
Center

Riverbend Medical Group

Signature Medical Group

South Boston Community Health
Center

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Boston Accountable Care Organization (cont.)

South End Community Health
Center

Upham's Corner Health Center

Stanley Street Treatment and
Resources - SSTAR Family
Healthcare Center

Children's Hospital Integrated Care Organization

Participating Primary Care Clinician sites include:

Adolescent Young Adult Med at
Boston Children's Hospital
Boston Children's Hospital
Briarpatch Pediatrics
Bridgewater Pediatrics LLC

Greater Lowell Pediatrics
Horizon Pediatrics, Inc.
Martha Eliot Health Center
Plymouth Pediatric Associates LLC
Wareham Pediatric Association

Community Care Cooperative

Participating Primary Care Clinician sites include:

Brockton Neighborhood Health
Center
Community Health Center of Cape
Cod
The Dimock Center
East Boston Neighborhood Health
Center
Edward M. Kennedy Community
Health Center
Family Health Center of Worcester
Family Health Center of Worcester
(Webster Square)
Gloucester Family Health Center

Holyoke Health Center
Holyoke Health Center (Chicopee
Health Center)
Lynn Community Health Center
Market Square Family Health
Services (Lynn Community Health
Center)
Market Square Family Health
Services at Western Ave (Lynn
Community Health Center)
North Shore Community Health
Center
Peabody Family Health Center

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List of Attributed PCC Entities by ACO (cont.)

Partners Care Connect

Participating Primary Care Clinician sites include:

Brigham and Women's Hospital	MGH Charlestown Healthcare Center
Brigham and Women's Physicians Organization	MGH Revere Health Center
Brookside Community Health Center	MGH Chelsea Healthcare Center
Southern Jamaica Plain Health Center	MGH Everett
Massachusetts General Hospital	MGH Revere Broadway Ave
Massachusetts General Physicians Organization	Newton-Wellesley Ambulatory Services
MGH Back Bay	North Shore Physicians Group

Steward Medicaid Care Network, Inc.

Participating Primary Care Clinician sites include:

Individuals

Andrade, Jorge M., MD	Ohri, Goverdhan L., MD
Attar, Laila, MD	Ohri, Neeta, MD
Bhatti, Nasir A., MD	Ostrov, Julia I., MD
Bonnet, Jean S. F., MD	Riad, Mamdouh M., MD
Burns, Paul, MD	Ruby, Eric J., MD
Chambers, Natalie MD	Santos, Roman N., MD
Chao, Hanpu, MD	Schwartz, Melvin J., MD
Chapman, Bertrand, MD	Sharma, Deepak K., MD
Dalton, John W., MD	Shih, Shiao-Ang, MD
Dias-Hoff, Lucia, MD	Steele, James P. Douglas, MD
Galizio, Stephen J., MD	Tello, Jorge E., MD
Kney, Bradford, MD	Thacker, Neelam M, MD
Lee, Uhun R., MD	Tufts, Henry, MD
Lee, Walter, MD	VandenHeuvel, Cathy L., MD
Oberti, Frank, DO	Vera, Juan C., MD
O'Connor, James W., MD	Welter, Ryan, MD
	Zuser, Lydia, MD

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Steward Medicaid Care Network, Inc. (cont.)

Organizations

Alexeyenko Medical Associates

Bass River Pediatric Associates

Bolton Primary Care

Bramblebush Pediatrics

Cape Cod Pediatrics LLP

Children's Healthcare, Inc.

Doctors James and Kelly Hoye,
Partners in Family Care

Eaton Medical Associates, PLLC

Emerald Physician Services, Inc.

Family Medical Associates PC

Geiger-Gibson Community Health
Center

Harbor Community Health Center -
Hyannis

Harbor Community Health Center -
Plymouth

Harvard Street Neighborhood
Health Center

Haverhill Family Practice, LLC

Hawthorn Medical Associates

Highland Pediatrics PC

Internal Medicine Preventive Care

Lawrence Family Doctors

Manet Community Health Center at
Hough's Neck

Manet Community Health Center at
Hull

Manet Community Health Center at
North Quincy

Manet Community Health Center at
Snug Harbor

Manet Community Health Center at
Taunton

Mill River Pediatrics

Nauset Family Practice

Needham Family Practice
Associates, PC

Nepsonet Health Center

New England Allergy, Asthma,
Immunology & Primary Care, PC

Pediatric Associates of Fall River,
Inc.

Physicians of Cape Cod Hospital

Physicians of Falmouth Hospital

Pleasant Valley Internists

Prima CARE, PC

Prime Medical Associates, LLC

Pulmonary Internists and
Consultants

Raynham Taunton Pediatrics

Resil Medical Associates

SMG Branch Internal Medicine

SMG Bridgewater Internal
Medicine

SMG Brighton Primary Care

SMG Brockton Cardiology

SMG Brockton Family Medicine

SMG Brockton Internal Medicine

SMG Brookline Primary Care

SMG Carney Hyde Park

SMG Carney Primary Care

SMG Chestnut Green Family
Medicine

SMG Compass Medical

SMG Compass Medical, Abington

SMG Compass Medical, Braintree

SMG Compass Medical, East
Bridgewater

SMG Compass Medical, Middleboro

SMG Compass Medical, South
Easton

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Steward Medicaid Care Network, Inc. (cont.)

Organizations (cont.)

SMG Compass Medical, Taunton
SMG Dedham Internal Medicine
SMG Easton Cardiology
SMG Fall River Family Health
SMG Family Medicine at Carney
Hospital
SMG Foxboro Family and Internal
Medicine
SMG General Surgery
SMG Great Woods Family Medicine
SMG Groton Internal Medicine
SMG Hanson
SMG Infectious Disease at Morton
Hospital
SMG Internal Medicine Health
Associates
SMG Lunenburg Family Practice
SMG Methuen Family Medicine
SMG Methuen Pediatrics
SMG Middleboro Internal Medicine
SMG Mill River Internal Medicine
SMG Millview
SMG Morton Internal Medicine

SMG Nashoba Family Medicine
SMG New Boston Village Primary
Care
SMG New England Family Practice
of Andover
SMG Newton Primary Care
SMG Primary Care and Women's
Health Haverhill
SMG Primary Care of Southern New
Hampshire
SMG Randolph Internal Medicine
SMG Stanton Internal Medicine
SMG Townsend Family Practice
SMG Walpole OB/GYN
SMG Watertown Primary Care &
OB/GTN
SMG West Roxbury Internal
Medicine
SMG Women's Health at Nashoba
Valley
SMG Women's Health Brighton
SMG Wrentham Internal Medicine
Trinity Family Medicine LLC
Tristan Medical, PC
Tural Pediatrics, PC

UMass Memorial Healthcare, Inc.

Participating Primary Care Clinician sites include:

Auburn Internal Medicine
Barre Family Health Center
Benedict Family Medicine
Benedict Internal Medicine
Berlin Internal Medicine

Bolton Family Medicine
Bolton Street Primary Care
Chadwick Square Internal Medicine
Community Health Link Primary
Care

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UMass Memorial Healthcare, Inc. (cont.)

Community Women's Care
Dennis M Dimitri, MD, Family
Medicine
East Douglas Internal Medicine
Family Doctors
Fitchburg Adult Medicine
Fitchburg Family Medicine
Grafton Internal Medicine
Grove Family Medicine
Grove Street Internal Medicine
Hahnemann Family Health Center
Hahnemann Medical Group
Harvard Primary Care
Health Alliance Fitchburg Family
Practice
Holden Family Medicine
Infectious Diseases Memorial
Campus
Infectious Diseases University
Campus
Leominster Internal Medicine
Lincoln OB/GYN
Lincoln Primary Care
Lincoln Street Internal Medicine
Lincoln Street Pediatrics
Lincoln Street Primary Care
Marlborough Family Doctors
Marlborough Internal Medicine
Marlborough Medical Associates
Marlborough Primary Care

Millbury Internal Medicine
Montachusett Internal Medicine
Nashaway Pediatrics–Clinton
Nashaway Pediatrics–Sterling
Northborough Crossing Primary
Care
Northborough Medical
Pediatric Primary Care University
Benedict
Plumley Village Health Center
Shrewsbury Family Medicine–
24 Julio Drive
Shrewsbury Family Practice–
604 Main Street
Shrewsbury Internal Medicine–
604 Main Street
Shrewsbury Primary Care
South County Pediatrics
Spencer Adult and Pediatric
Primary Care
Sterling Family Medicine
Sutton Internal Medicine
Tri River Family Health Center
West Boylston Family Medicine
Westborough Adult and Pediatric
Medicine
Westborough Internal Medicine
Winthrop Street Family Medicine
Worcester Internal Medicine–
Geriatrics
Worcester Internal Medicine-CMG

Questions

If you have any questions about the information in this bulletin, please contact the MassHealth Customer Service Center at 1-800-841-2900, e-mail your inquiry to providersupport@mahealth.net, or fax your inquiry to 617-988-8974.