




Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
www.mass.gov/masshealth

MassHealth
All Provider Bulletin 292
May 2020

TO: All Providers Participating in MassHealth

FROM: Amanda Cassel Kraft, Acting Medicaid Director 

RE: Billing Policies for Coronavirus Disease 2019 (COVID-19) Testing and Treatment Services for Uninsured Individuals and MassHealth Limited Members

Background

In response to the state of emergency due to the 2019 novel Coronavirus (COVID-19) outbreak, the federal government, through its Health Resources & Services Administration (HRSA), has developed a program to reimburse provider claims for COVID-19 testing and treatment services for the uninsured through a claims submission portal (<https://www.hrsa.gov/coviduninsuredclaim>). MassHealth is issuing this guidance regarding billing for COVID-19 testing and treatment services for uninsured patients in light of this federal program, and for MassHealth Limited members.

Billing for COVID-19 Testing and Treatment Services for the Uninsured

Providers are responsible for checking the Eligibility Verification System (EVS) for MassHealth eligibility and other sources to determine whether a patient is insured. Providers should bill the federal COVID-19 Uninsured Program portal for uninsured patients. Please note that COVID-19 testing and treatment services provided to an individual who is a Health Safety Net (HSN) patient only and who does not have any coverage (including MassHealth Limited), should be billed to the federal portal. Likewise, COVID-19 testing and treatment services provided to an individual in the Children's Medical Security Plan (CMSP) only and who does not have any coverage (including MassHealth Limited) should be billed to the federal portal.

Billing for COVID-19 Testing and Treatment Services for MassHealth Limited

During the COVID-19 public health emergency, COVID-19 testing and treatment services are considered emergency services as defined in 130 CMR 450.105(F) for purposes of MassHealth Limited, and are payable by MassHealth to any participating provider qualified to provide such services.

Additional Information

For the latest MA-specific COVID-19 information, visit the following link:

<https://www.mass.gov/resource/information-on-the-outbreak-of-coronavirus-disease-2019-covid-19>.

The latest Centers for Disease Control and Prevention (CDC) guidance for healthcare professionals is available at the following link: <https://www.cdc.gov/coronavirus/2019-ncov/hcp/index.html>.

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MassHealth Website

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Questions

If you have any questions about the information in this bulletin, please contact MassHealth as applicable for your providertype

Dental Services

Phone: (800) 207-5019; TTY: (800) 466-7566

Long-Term Services and Supports

Phone: (844) 368-5184 (toll free)

Email: support@masshealthtss.com

Portal: MassHealthLTSS.com

Mail: MassHealth LTSS, PO Box 159108, Boston, MA 02215

Fax: (888) 832-3006

All Other Provider Types

Phone: (800) 841-2900; TTY: (800) 497-4648

Email: providersupport@mahealth.net

Fax: (617) 988-8974