



Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
www.mass.gov/masshealth

MassHealth
All Provider Bulletin 380
October 2023

TO: All Providers Participating in MassHealth

FROM: Mike Levine, Assistant Secretary for MassHealth

RE: Updates to the Implementation of Prescriber Requirements for Pharmacies

Delayed Start Date for Enforcing Prescriber Requirements for Pharmacies

[All Provider Bulletin \(APB\) 361](#) and [All Provider Bulletin \(376\)](#) announced the start dates for enforcing the ordering, referring, and prescribing (ORP) requirements. With the exception of the information in this bulletin, all information in APB 361 and APB 376 remains in effect.

Due to necessary system updates, the start date to enforce the requirement that claims processed by the Pharmacy Online Processing System (POPS) must include a prescriber who is actively enrolled with MassHealth will be delayed. This requirement will begin to be enforced for dates of service on or after May 1, 2024.

Pharmacies should continue to review informational messages related to this requirement in order to avoid ORP-related denials when the enforcement takes effect.

MassHealth Website

This bulletin is available on the [MassHealth Provider Bulletins](#) web page and on the [ORP](#) web page.

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Questions

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