***Commonwealth of Massachusetts***

***Executive Office of Health and Human Services***

***Office of Medicaid***

[*www.mass.gov/masshealth*](http://www.mass.gov/masshealth)

MassHealth

# All Provider Bulletin 380

October 2023

**TO**: All Providers Participating in MassHealth

**FROM**: Mike Levine, Assistant Secretary for MassHealth [signature of Mike Levine]

RE: Updates to the Implementation of Prescriber Requirements for Pharmacies

## Delayed Start Date for Enforcing Prescriber Requirements for Pharmacies

[All Provider Bulletin (APB) 361](https://www.mass.gov/doc/all-provider-bulletin-361-start-dates-for-enforcing-ordering-referring-and-prescribing-requirements-0/download) and [All Provider Bulletin (376)](https://www.mass.gov/doc/all-provider-bulletin-376-updates-to-the-implementation-of-ordering-referring-and-prescribing-requirements-0/download) announced the start dates for enforcing the ordering, referring, and prescribing (ORP) requirements. With the exception of the information in this bulletin, all information in APB 361 and APB 376 remains in effect.  
  
Due to necessary system updates, the start date to enforce the requirement that claims processed by the Pharmacy Online Processing System (POPS) must include a prescriber who is actively enrolled with MassHealth will be delayed. This requirement will begin to be enforced for dates of service on or after May 1, 2024.

Pharmacies should continue to review informational messages related to this requirement in order to avoid ORP-related denials when the enforcement takes effect.

## MassHealth Website

This bulletin is available on the [MassHealth Provider Bulletins](http://www.mass.gov/masshealth-provider-bulletins) web page and on the [ORP](https://www.mass.gov/service-details/aca-section-6401-ordering-referring-and-prescribing-provider-requirements) web page.

[Sign up](https://www.mass.gov/forms/email-notifications-for-masshealth-provider-bulletins-and-transmittal-letters) to receive email alerts when MassHealth issues new bulletins and transmittal letters.

## Questions

### Long-Term Services and Supports

Phone: (844) 368-5184 (toll-free)

Email: [support@masshealthltss.com](mailto:support@masshealthltss.com)

Portal: MassHealthLTSS.com

Mail: MassHealth LTSS, PO Box 159108, Boston, MA 02215

Fax: (888) 832-3006

### All Other Provider Types

Phone: (800) 841-2900, TDD/TTY: 711

Email: [provider@masshealthquestions.com](mailto:provider@masshealthquestions.com)

Fax: (617) 988-8974