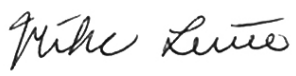




Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
www.mass.gov/masshealth

MassHealth
All Provider Bulletin 384
December 2023

TO: All Providers Participating in MassHealth

FROM: Mike Levine, Assistant Secretary for MassHealth 

RE: **Update to the Continued Suspension of Primary Care Clinician Plan & Primary Care ACO Referrals**

Background

MassHealth put in place many flexibilities during the COVID-19 Public Health Emergency (PHE) and provided an update on those flexibilities with [All Provider Bulletin 367](#) and [All Provider Bulletin 371](#). This bulletin updates information on referrals for services for members enrolled in the Primary Care Clinician (PCC) Plan and Primary Care Accountable Care Organizations (Primary Care ACOs).

Primary Care Clinician Plan & Primary Care ACO Referrals

MassHealth will continue suspending referral requirements for services provided to members enrolled in the PCC Plan or a Primary Care ACO until further notice. Notwithstanding the requirements of 130 CMR 450.118(J): Referral for Services and 130 CMR 450.119(I): Referral for Services, members enrolled in the PCC Plan or a Primary Care ACO do not need a referral to receive any MassHealth-covered services that require a referral. This is an extension of the policy announced in [All Provider Bulletin 291](#) and extended in [All Provider Bulletin 319](#), [All Provider Bulletin 367](#), and [All Provider Bulletin 371](#). This policy will remain in place until further notice. MassHealth will notify providers of a change to this policy 60 days before any change takes effect.

MassHealth plans to direct its managed care plans to continue to suspend referral requirements for services provided to their members. Providers serving members enrolled in a managed care plan should direct any questions to the plan.

MassHealth Website

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Questions

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