# All Provider Bulletin 388

Commonwealth of Massachusetts

Executive Office of Health and Human Services

Office of Medicaid

[www.mass.gov/masshealth](https://www.mass.gov/orgs/masshealth)

**DATE:** April 2024

**TO:** All Providers Participating in MassHealth

**FROM:** Mike Levine, Assistant Secretary for MassHealth [signature of Mike Levine]

RE: MassHealth and Health Safety Net (HSN) Copayments Eliminated

## Summary

Effective April 1, 2024, the Executive Office of Health and Human Services is eliminating copayments for MassHealth members and Health Safety Net Patients. Copayments have been temporarily eliminated since May 1, 2023; this policy has been extended indefinitely. This policy will be effectuated through adoption of emergency amendments to [130 CMR 506.000: *Health Care Reform: MassHealth: Financial Requirements*](https://www.mass.gov/regulations/130-CMR-506000-masshealth-financial-requirements?_gl=1*13j4xsu*_ga*MTAwMTQ2Mzk3OS4xNzA4NDUzMzU5*_ga_MCLPEGW7WM*MTcxMTY0MzkzMS4zMS4xLjE3MTE2NDQ1MDAuMC4wLjA.)*,* [130 CMR 520.000: *MassHealth: Financial Eligibility*](https://www.mass.gov/regulations/130-CMR-520000-masshealth-financial-eligibility?_gl=1*cutj02*_ga*MTAwMTQ2Mzk3OS4xNzA4NDUzMzU5*_ga_MCLPEGW7WM*MTcxMTY0MzkzMS4zMS4xLjE3MTE2NDQ2MTguMC4wLjA.)*,* [130 CMR 450.000: *Administrative and Billing Regulations*](https://www.mass.gov/regulations/130-CMR-450000-administrative-and-billing-regulations?_gl=1*dz154p*_ga*MTAwMTQ2Mzk3OS4xNzA4NDUzMzU5*_ga_MCLPEGW7WM*MTcxMTY0MzkzMS4zMS4xLjE3MTE2NDQ3MTcuMC4wLjA.), and [101 CMR 613.00: *Health Safety Net Eligible Services*.](https://www.mass.gov/regulations/101-CMR-61400-health-safety-net-payments-and-funding?_gl=1*19ndns1*_ga*MTAwMTQ2Mzk3OS4xNzA4NDUzMzU5*_ga_MCLPEGW7WM*MTcxMTY0MzkzMS4zMS4xLjE3MTE2NDQ3NzMuMC4wLjA.)

## MassHealth Website

This bulletin is available on the [MassHealth Provider Bulletins](http://www.mass.gov/masshealth-provider-bulletins) web page.

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## Questions

If you have questions about the information in this bulletin, please contact:

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Phone: (844) 368-5184 (toll free)

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