# All Provider Bulletin 398

Commonwealth of Massachusetts

Executive Office of Health and Human Services

Office of Medicaid

[www.mass.gov/masshealth](https://www.mass.gov/orgs/masshealth)

**DATE:** December 2024

**TO:** All Providers Participating in MassHealth

**FROM:** Mike Levine, Assistant Secretary for MassHealth [signature of Mike Levine]

RE: Children’s Medical Security Plan (CMSP) Copays Eliminated

## Summary

Starting April 1, 2024, the Executive Office of Health and Human Services (EOHHS) eliminated copays for MassHealth members and Health Safety Net patients. See [All Provider Bulletin 388.](https://www.mass.gov/doc/all-provider-bulletin-388-masshealth-and-health-safety-net-hsn-copayments-eliminated-0/download)

Starting January 1, 2025, EOHHS is also eliminating copays for Children’s Medical Security Plan (CMSP) members. Updates will be made to [130 CMR 522.004(E)](https://www.mass.gov/regulations/130-CMR-522000-masshealth-other-division-programs) at a future date.

## MassHealth Website

This bulletin is available on the [MassHealth Provider Bulletins](http://www.mass.gov/masshealth-provider-bulletins) web page.

[Sign up](https://www.mass.gov/forms/email-notifications-for-provider-bulletins-and-transmittal-letters) to receive email alerts when MassHealth issues new bulletins and transmittal letters.

## Questions?

If you have questions about the information in this bulletin, please contact:

### Long-Term Services and Supports

Phone: (844) 368-5184 (toll free)

Email: support@masshealthltss.com

Portal: [MassHealthLTSS.com](https://www.masshealthltss.com/s/?language=en_US)

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PO Box 159108

Boston, MA 02215

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### All Other Provider Types

Phone: (800) 841-2900, TDD/TTY: 711

Email: provider@masshealthquestions.com

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