## **DEPARTMENT OF DEVELOPMENTAL SERVICES**

## LICENSURE AND CERTIFICATION

## **DDS FOLLOW-UP REPORT**

Provider Address 6 Campanelli Drive , Andover AMERICAN TRAINING Rodriguez, Raquel; Downing, John; Carey, Anne; Conley-Sevier, Jennifer; Dolan, Cheryl; Date(s) of Review 24-APR-23 to 28-APR-23 Survey Team

#### Follow-up Scope and results :

Provider

Service Grouping	Licensure level and duration	# Critical Indicators std. met/ std. rated at follow-up	# Indicators std. met/ std. rated at follow- up	Sanction status prior to Follow-up	Combined Results post- Follow-up; for Deferred, License level	Sanction status post Follow-up
Residential and Individual Home Supports		3/3	16/20	☐ Eligible for new business (Two Year License)	2 Year License with Mid-Cycle Review	☑ Eligible for New Business (80% or more std. met; no critical std. not met)
12 Locations 22 Audits				☑ Ineligible for new business. (Deferred Status: Two year mid- cycle review License)		□ Ineligible for New Business (<=80% std met and/or more critical std. not met)

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## Summary of Ratings

#### Administrative Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L48
Indicator	HRC
Area Need Improvement	The agency's shared Human Rights Committee did not meet all its mandates. The agency needs to ensure that the shared Human Rights Committee it belongs to meets all regulatory mandates.
Status at follow-up	
#met /# rated at followup	
Rating	Not Rated

Indicator #	L76		
Indicator	Track trainings		
Area Need Improvement	The agency had not trained all employees on some mandated training topics. The agency needs to ensure that employees receive all DDS mandated trainings.		
Status at follow-up			
#met /# rated at followup			
Rating	Not Rated		