

**Office of Medicaid
BOARD OF HEARINGS**

Appellant Name and Address:



Appeal Decision:	Dismissed	Appeal Number:	2179655
Decision Date:	3/22/2022	Hearing Date:	02/08/22
Hearing Officer:	Stanley Kallianidis	Record Open Date:	02/22/22

Appellant Representative:

Pro Se

MCO Representative:

Cassandra Horne



*Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, 6th Floor
Quincy, MA 02171*

APPEAL DECISION

Appeal Decision:	Dismissed	Issue:	Denial of Service- Outpatient Visit
Decision Date:	3/22/2022	Hearing Date:	02/08/22
MCO Rep.:	Cassandra Horne	Appellant Representative:	Pro Se

Authority

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder.

Jurisdiction

The appellant received a Notice of Adverse Action, Denial of a Requested Service, from Commonwealth Alliance (CCA) dated October 19, 2021 denying her an ophthalmologist outpatient visit to an out-of-network provider (Exhibit 1 & 3). The appellant appeal the action in a timely manner on December 27, 2021 (130 CMR 610.015(B); Exhibit 2).

During the record open period, following the submission of additional evidence from the appellant (Exhibits 5 & 6), the CCA representative indicated that she was overturning this denial and approving the request in question for payment (Exhibit 7).

With this approval, the issue of the denied outpatient visit to an out-of-network provider has been rendered moot and the appeal is dismissed accordingly (130 CMR 610.032).

Notification of Your Right to Appeal to Court

If you disagree with this decision, you have the right to appeal to Court in accordance with Chapter 30A of the Massachusetts General Laws. To appeal, you must file a complaint with the Superior Court for the county where you reside, or Suffolk County Superior Court, within 30 days of your receipt of this decision.

Stanley Kallianidis
Hearing Officer
Board of Hearings

cc:

Commonwealth Care Alliance
Attn: Cassandra Horne
30 Winter Street
Boston, MA 02108