

# Office of Medicaid BOARD OF HEARINGS

**Appellant Name and Address:**



<b>Appeal Decision:</b>	Dismissed	<b>Appeal Number:</b>	2206498
<b>Decision Date:</b>	11/28/2022	<b>Hearing Date:</b>	11/01/2022
<b>Hearing Officer:</b>	Patrick Grogan	<b>Record Open to:</b>	11/15/2022

**Appearance for Appellant:**  
Pro se

**Appearance for MassHealth:**  
Elizabeth Cruz

**Interpreter:**  
N/A



*The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Office of Medicaid  
Board of Hearings  
100 Hancock Street, Quincy, Massachusetts 02171*

# APPEAL DECISION

<b>Appeal Decision:</b> Dismissed		<b>Issue:</b>	Eligibility
<b>Decision Date:</b>	11/28/2022	<b>Hearing Date:</b>	11/01/2022
<b>MassHealth's Rep.:</b>	Elizabeth Cruz	<b>Appellant's Rep.:</b>	Pro se
<b>Hearing Location:</b>	Telephone (Remote)	<b>Aid Pending:</b>	No

## Procedural Background

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal was MassHealth's August 4, 2022, denial of the appellant's application for MassHealth due to the Appellant not providing proof in the time allowed. (Exhibit 1; 130 CMR 502.003 (D)) The Appellant timely appealed on August 29, 2022. (Exhibit 2; 130 CMR 610.015(B).)

Following the hearing held on November 1, 2022, the record was left open until November 8, 2022, for the Appellant to submit necessary financial information and until November 15, 2022, for MassHealth to review the proffered information to determine the Appellant's eligibility. (Exhibit 10.) The Appellant provided additional information on November 4, 2022. (Exhibit 11). MassHealth responded on November 7, 2022, that the information was insufficient and that MassHealth had reached out to the Appellant, leaving a voicemail. (Exhibit 12). After the record closed, it was revealed that MassHealth had utilized the Appellant's father's telephone number instead of the Appellant's telephone number. A follow up telephone conversation between MassHealth and the Appellant included verbal attestations by the Appellant to which MassHealth responded that the Appellant was "all set and verification of income is no longer needed." (Exhibit 13).

As no issue on appeal remains in dispute, this matter is DISMISSED pursuant to 130 CMR

610.051(B).

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Patrick Grogan  
Hearing Officer  
Board of Hearings

cc:

MassHealth Representative: Elizabeth Cruz, Tewksbury MassHealth Enrollment Center, 367 East Street, Tewksbury, MA 01876, 978-863-9268