

# Office of Medicaid BOARD OF HEARINGS

**Appellant Name and Address:**



<b>Appeal Decision:</b>	Dismissed	<b>Appeal Number:</b>	2207830
<b>Decision Date:</b>	3/24/2023	<b>Hearing Date:</b>	12/19/22-02/27/2023
<b>Hearing Officer:</b>	Thomas Doyle	<b>Record Open to:</b>	1/17/23-3/13/23

**Appearance for Appellant:**

Appellant



**Appearance for MassHealth:**

Dr. Harold Kaplan, D.M.D.

**Interpreter:**



*The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Office of Medicaid  
Board of Hearings  
100 Hancock Street, Quincy, Massachusetts 02171*

## APPEAL DECISION

<b>Appeal Decision:</b>	Dismissed	<b>Issue:</b>	PA-Dental Services
<b>Decision Date:</b>	3/24/2023	<b>Hearing Date:</b>	12/19/22- 02/27/2023
<b>MassHealth's Rep.:</b>	Dr. Harold Kaplan	<b>Appellant's Rep.:</b>	[REDACTED]
<b>Hearing Location:</b>	Remote (phone)	<b>Aid Pending:</b>	No

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal involved a denial of dental services. On the first hearing date, the MassHealth representative indicated the photos of appellant's mouth and teeth were illegible. The appeal representative testified appellant was seeing the dentist in early January 2023. The record was left open for new photos to be obtained. They were and a new hearing date was scheduled. After the second hearing, the mother of appellant requested the record be left open to obtain evidence in furtherance of a medical necessity. During the record open period, mother of appellant offered into evidence a medical necessity narrative from the appellant's pediatrician. After reviewing this medical necessity narrative, Dr. Kaplan overturned the MassHealth denial of dental service.

As the issue of a denial for dental services has been overturned, the appeal is dismissed.

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Thomas Doyle  
Hearing Officer  
Board of Hearings

cc:  
MassHealth Representative: DentaQuest 1, MA

[REDACTED]