

Office of Medicaid BOARD OF HEARINGS

Appellant Name and Address:



Appeal Decision:	Dismissed	Appeal Number:	2207956
Decision Date:	12/15/2022	Hearing Date:	11/30/2022
Hearing Officer:	Rebecca Brochstein	Record Closed:	12/09/2022

Appearances for Appellant:



Appearances for MassHealth:

Dr. Harold Kaplan, Orthodontic Consultant



*Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street
Quincy, MA 02171*

APPEAL DECISION

Appeal Decision:	Dismissed	Issue:	Prior Authorization for Orthodontic Treatment
Decision Date:	12/15/2022	Hearing Date:	11/30/2022
MassHealth's Rep.:	Dr. Harold Kaplan	Appellant's Rep.:	Appellant's Mother
Hearing Location:	Board of Hearings (Remote)		

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal involved MassHealth's denial of the appellant's prior authorization request for comprehensive orthodontic treatment. At hearing the appellant's mother alleged that the treatment is necessary under the MassHealth guidelines. The record was held open after hearing for the mother to submit additional documentation from the appellant's physician. After reviewing the new information, the MassHealth orthodontist reported that there was sufficient evidence of medical necessity and that he would reverse the denial to approve coverage for the appellant's orthodontic treatment.¹

As the issue has been resolved in the appellant's favor, this appeal is dismissed.

Rebecca Brochstein
Hearing Officer
Board of Hearings

cc: DentaQuest, PO Box 9708, Boston, MA 02114-9708

¹ MassHealth will mail the appellant and the provider an approval notification under separate cover.