

# Office of Medicaid BOARD OF HEARINGS

**Appellant Name and Address:**



**Appeal Decision:** Dismissed

**Appeal Number:** 2209047

**Decision Date:** 1/11/2023

**Hearing Date:** 01/09/2023

**Hearing Officer:** Alexis Demirjian

**Appearance for Appellant:**



**Appearance for MassHealth:**

Dr. Harold Kaplan


**Interpreter:**

Zaira



*The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Office of Medicaid  
Board of Hearings  
100 Hancock Street, Quincy, Massachusetts 02171*

## APPEAL DECISION

<b>Appeal Decision:</b>	Dismissed	<b>Issue:</b>	Prior Authorization – Orthodontics
<b>Decision Date:</b>	1/11/2023	<b>Hearing Date:</b>	01/09/2023
<b>MassHealth's Rep.:</b>	Dr. Kaplan	<b>Appellant's Rep.:</b>	
<b>Hearing Location:</b>	Remote	<b>Aid Pending:</b>	No

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal involved a denial of the appellant's prior authorization for orthodontics. Dr. Kaplan testified that he reviewed the x-rays and photographs provided by the Appellant's requesting orthodontist and determined that the Appellant had an auto-qualifying condition which made the Appellant eligible for orthodontic treatment paid for by MassHealth. Dr. Kaplan testified that he was reversing the DentaQuest denial in this matter and that a new authorization for the requested procedure should issue from MassHealth within 4 – 6 weeks. Dr. Kaplan cautioned the Appellant's mother that treatment should not begin until she receives the authorization from MassHealth.

As the issue of the denial of prior authorization for orthodontics has been resolved, the appeal is dismissed.

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Alexis Demirjian  
Hearing Officer  
Board of Hearings

cc:  
MassHealth Representative: DentaQuest 1, MA