

Office of Medicaid BOARD OF HEARINGS

Appellant Name and Address:



Appeal Decision:	Dismissed	Appeal Number:	2209055
Decision Date:	2/2/2023	Hearing Date:	01/09/2023
Hearing Officer:	Alexis Demirjian	Record Open to:	February 10, 2023

Appearance for Appellant:




Appearance for MassHealth:

Dr. Harold Kaplan



*The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, Quincy, Massachusetts 02171*

APPEAL DECISION

Appeal Decision:	Dismissed	Issue:	PA – Orthodontics
Decision Date:	2/2/2023	Hearing Date:	01/09/2023
MassHealth's Rep.:	Dr. Harold Kaplan	Appellant's Rep.:	
Hearing Location:	Remote		

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal involved a denial of the appellant's prior authorization for orthodontics. Dr. Kaplan testified that he reviewed the x-rays and photographs provided by the Appellant's requesting orthodontist and was unable to determine whether they appellant satisfied the conditions for MassHealth to approve the prior authorization because the quality of the photographs provided by the appellant's provider were not good quality. The appellant's mother requested a record open period to obtain better photographic evidence of the appellant's teeth. The record open period was granted.

On January 23, 2023, the appellant's mother submitted additional photographs for review. On January 25, 2023, Dr. Kaplan notified the Hearing Officer and DentaQuest that he had evaluated the new records and his review found that the appellant has an HLD score of 23 which qualifies the appellant for orthodontic treatment by Mass Health. Accordingly, Dr. Kaplan overturned the denial and directed DentaQuest to issue an approval.

As the issue of the denial of prior authorization for orthodontics has been resolved, the appeal is dismissed.

The appellant should wait to start treatment until he receives a new notice approving the orthodontic treatment.

Alexis Demirjian
Hearing Officer
Board of Hearings

cc:

MassHealth Representative: DentaQuest 1, MA