Office of Medicaid
BOARD OF HEARINGS

Appellant Name and Address:

Appeal Decision:	Dismissed	**Appeal Number:**	2209396
Decision Date:	3/6/2023	**Hearing Date:**	02/23/2023
Hearing Officer:	Mariah Burns	**Record Open to:**	N/A

Appearance for Appellant:
Pro se

Appearance for MassHealth:
Donna Burns, RN for Optum

Interpreter:

APPEAL DECISION

Appeal Decision:	Dismissed	**Issue:**	PCA Hours
Decision Date:	3/6/2023	**Hearing Date:**	02/23/2023
MassHealth's Rep.:	Donna Burns, RN[1]	**Appellant's Rep.:**	Pro se
Hearing Location:	Remote	**Aid Pending:**	Yes

The appellant submitted a request for prior authorization for personal care attendant (PCA) hours on November 4, 2023 in the amount of 53 day and evening hours per week and 2 night hours per week. MassHealth approved 25 hours and 30 minutes per week of day and evening hours and approved the night hours in full on November 28, 2022. The appellant filed a timely appeal of the modifications on December 16, 2022. A hearing was conducted for this matter on February 23, 2023. All parties appeared telephonically. After hearings, the parties agreed to the following modifications of the appellant's request for prior authorization for personal care attendant (PCA) hours:

1. **Mobility**: approved at three minutes, nine time per day, seven days per week;
2. **Showering**: approved at 45 minutes, one time per day, seven days per week;
3. **Evening Quick Wash**: approved at 15 minutes, one time per day, seven days per week;
4. **Shaving**: approved at five minutes, one time per day, three times per week for face, 15 minutes per week for all other parts of body;
5. **Lotion/cream application**: approved at five minutes, two times per day, seven days per week;
6. **Dressing**: approved at 20 minutes, one time per day, seven days per week;
7. **Undressing**: approved at 15 minutes, one time per day, seven days per week;
8. **Bladder care**: approved at five minutes, six times per day, seven days per week;
9. **Medication box prefill**: approved at 10 minutes, one time per week;
10. **Medication assist**: approved at two minutes, three times per day, seven days per week;
11. **Injections**: denied, appellant agrees due to not taking insulin;
12. **Glucometer assist**: approved at two minutes, four time per day, seven days per week;
13. **CPAP setup and care**: approved at five minutes, two times per day, seven days per week;
14. **Leg wraps**: approved at ten minutes, two times per day, seven days per week;
15. **Meal Prep**: appellant agreed to 45 minutes per day as allowed by law due to spouse receiving PCA services;
16. **Laundry**: appellant agreed to 45 minutes per week as allowed by law due to spouse

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[1] There is no known relation between the MassHealth representative and the Hearing Officer.

receiving PCA services;

17. **Wheelchair maintenance**: approved at 35 minutes per week;
18. **PCA paperwork assist**: approved at 10 minutes per week;
19. **Medical appointment transport**: approved in full EXCEPT for rehabilitation visits- denied in full due to appellant not attending rehab, and appointments in ███████ for labs approved at 26 visits per year.

As a result of the above-mentioned agreements on all modifications to the appellant's request, there are no longer any issues in dispute, and the appeal is hereby DISMISSED.

Order for MassHealth

None, except to implement the changes as agreed to at the hearing and described above and remove aid pending.

Implementation of this Decision

If this decision is not implemented within 30 days after the date of this decision, you should contact your MassHealth Enrollment Center. If you experience problems with the implementation of this decision, you should report this in writing to the Director of the Board of Hearings, at the address on the first page of this decision.

Mariah Burns
Hearing Officer
Board of Hearings

cc:
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