

# Office of Medicaid BOARD OF HEARINGS

**Appellant Name and Address:**



<b>Appeal Decision:</b>	Dismissed	<b>Appeal Number:</b>	2300001
<b>Decision Date:</b>	4/14/2023	<b>Hearing Date:</b>	02/08/2023
<b>Hearing Officer:</b>	Kimberly Scanlon	<b>Record Open to:</b>	03/01/2023

**Appearance for Appellant:**  
*Via telephone*



**Appearance for MassHealth:**  
*Via telephone*  
Dr. Harold Kaplan, D.M.D.



*The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Office of Medicaid  
Board of Hearings  
100 Hancock Street, Quincy, Massachusetts 02171*

## APPEAL DECISION

<b>Appeal Decision:</b>	Dismissed	<b>Issue:</b>	PA-Dental Services
<b>Decision Date:</b>	4/14/2023	<b>Hearing Date:</b>	02/08/2023
<b>MassHealth's Rep.:</b>	Dr. Harold Kaplan	<b>Appellant's Rep.:</b>	Mother
<b>Hearing Location:</b>	Quincy Harbor South 1 (Remote)	<b>Aid Pending:</b>	No

### Authority

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal involved prior authorization for dental services. All parties were contacted by telephone. The hearing convened and all parties were sworn in with Exhibits 1-5 marked as evidence. At the hearing, the DentaQuest consultant representing MassHealth informed the Appellant's representative that if she could have the Appellant's orthodontic provider re-submit the dental request with the proper coding (for Interceptiv Orthodontic treatment) he would review and promptly make a determination. The record was left open until March 1, 2023 for the Appellant's representative to obtain the properly-coded request for (Interceptive) orthodontic treatment. (Exhibit 6).

Post hearing, the Appellant's representative submitted a response by e-mail indicating that the orthodontic provider submitted the proper coding and [the Appellant] was accepted by her MassHealth dental insurance. This e-mail response has been incorporated into the record as Exhibit 7. Because the appeal issue has resolved in the Appellant's favor, this appeal is dismissed. (See, 130 CMR 610.035).

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Kimberly Scanlon  
Hearing Officer  
Board of Hearings

cc:  
MassHealth Representative: DentaQuest 1, MA