

# Office of Medicaid BOARD OF HEARINGS

**Appellant Name and Address:**



<b>Appeal Decision:</b>	Dismissed	<b>Appeal Number:</b>	2300190
<b>Decision Date:</b>	3/6/2023	<b>Hearing Date:</b>	02/13/2023
<b>Hearing Officer:</b>	Alexis Demirjian	<b>Record Open to:</b>	03/06/2023

**Appearance for Appellant:**



**Appearance for MassHealth:**

Dr. Harold J. Kaplan



*The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Office of Medicaid  
Board of Hearings  
100 Hancock Street, Quincy, Massachusetts 02171*

## APPEAL DECISION

<b>Appeal Decision:</b>	Dismissed	<b>Issue:</b>	Prior Authorization – Orthodontics
<b>Decision Date:</b>	3/6/2023	<b>Hearing Date:</b>	02/13/2023
<b>MassHealth's Rep.:</b>	Dr. Kaplan	<b>Appellant's Rep.:</b>	[REDACTED]
<b>Hearing Location:</b>	Quincy Harbor South 2	<b>Aid Pending:</b>	No

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal involved a denial of the appellant's prior authorization for orthodontics. A brief record open period was allowed so the appellant's mother could obtain supporting documentation of a medical necessity. On February 27, 2023, the appellant's mother submitted documentation from the appellant's treating therapist which clearly demonstrated that orthodontics were indeed a medical necessity for the appellant. Dr. Kaplan reviewed the documentation submitted on February 27, 2023, and issued a reversal of the MassHealth denial, stating that MassHealth would now authorize payment for the requested services.

A new authorization for the requested procedure should issue from MassHealth within 4 – 6 weeks. The Appellant should not start treatment until the new notice is issued authorizing the treatment.

As the issue of the denial of prior authorization for orthodontics has been resolved, the appeal is dismissed.

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Alexis Demirjian  
Hearing Officer  
Board of Hearings

cc:  
MassHealth Representative: DentaQuest 1, MA

