

Office of Medicaid BOARD OF HEARINGS

Appellant Name and Address:



Appeal Decision: Dismissed

Appeal Number: 2300332

Decision Date: 2/14/2023

Hearing Date: 02/13/2023

Hearing Officer: Alexis Demirjian

Appearance for Appellant:




Appearance for MassHealth:

Dr. Harold J. Kaplan



*The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, Quincy, Massachusetts 02171*

APPEAL DECISION

Appeal Decision:	Dismissed	Issue:	Prior Authorization - Ortho
Decision Date:	2/14/2023	Hearing Date:	02/13/2023
MassHealth's Rep.:	Dr. Kaplan	Appellant's Rep.:	
Hearing Location:	Remote	Aid Pending:	No

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal involved a denial of the Appellant's prior authorization for orthodontics. Dr. Kaplan testified that he reviewed the x-rays and photographs provided by the Appellant's requesting orthodontist and determined that in his professional opinion the Appellant is eligible for orthodontic treatment paid for by MassHealth. Dr. Kaplan testified that he was reversing the DentaQuest denial in this matter and that a new authorization for the requested procedure should issue from MassHealth within 4 – 6 weeks. Dr. Kaplan cautioned the Appellant's mother that treatment should not begin until she receives the authorization from MassHealth.

As the issue of the denial of prior authorization for orthodontics has been resolved, the appeal is dismissed.

Alexis Demirjian
Hearing Officer
Board of Hearings

cc:

MassHealth Representative: DentaQuest 1, MA