

# Office of Medicaid BOARD OF HEARINGS

**Appellant Name and Address:**



**Appeal Decision:** Dismissed

**Appeal Number:** 2300481

**Decision Date:** 3/13/2023

**Hearing Date:** 02/27/2023

**Hearing Officer:** Thomas Doyle

**Record Open to:** 3/21/23

**Appearance for Appellant:**



**Appearance for MassHealth:**

Dr. Harold Kaplan, D.M.D.

**Interpreter:**



*The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Office of Medicaid  
Board of Hearings  
100 Hancock Street, Quincy, Massachusetts 02171*

## APPEAL DECISION

<b>Appeal Decision:</b>	Dismissed	<b>Issue:</b>	PA-Dental Services
<b>Decision Date:</b>	3/13/2023	<b>Hearing Date:</b>	02/27/2023
<b>MassHealth's Rep.:</b>	Dr. Harold Kaplan	<b>Appellant's Rep.:</b>	
<b>Hearing Location:</b>	Remote (phone)	<b>Aid Pending:</b>	No

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal involved prior authorization for dental services. All parties were contacted via telephone. The hearing convened, recording began and all parties were sworn. Documents 1 through 4 were marked as evidence. At hearing, the DentaQuest consultant upheld the denial. He then informed the mother of appellant that if she could obtain a narrative from a doctor or therapist showing orthodontic treatment was a medical necessity, he would review any such narrative and make a determination. The record was left open for the mother of appellant to obtain such a narrative.

Post hearing, the mother of appellant offered a letter from a medical doctor, stating braces are a medical necessity for appellant. This letter was marked as Exhibit 5. The doctor's letter was forwarded to the DentaQuest consultant and, after reviewing the doctor's letter, the consultant overturned the denial and recommended MassHealth provide orthodontic treatment for appellant. This notice of overturning the denial was marked as Exhibit 6.

The denial of preauthorization for orthodontic procedures having been overturned, appellant has received her remedy.

This appeal is dismissed.

---

Thomas Doyle  
Hearing Officer  
Board of Hearings

cc:  
MassHealth Representative: DentaQuest 1, MA