

Office of Medicaid BOARD OF HEARINGS

Appellant Name and Address:



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|-------------------------|----------------------------------|------------------------|------------|
| Appeal Decision: | Dismissed (in appellant's favor) | Appeal Number: | 2300667 |
| Decision Date: | 4/11/2023 | Hearing Date: | 03/23/2023 |
| Hearing Officer: | Thomas Doyle | Record Open to: | 4/6/23 |

Appearance for Appellant:

Pro se

Appearance for MassHealth:

Meghan Serell, Pharm.D., R.P.H., DUR
Appeals Reviewer

Interpreter:



*The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, Quincy, Massachusetts 02171*

APPEAL DECISION

| | | | |
|---------------------------|---|--------------------------|------------------------------|
| Appeal Decision: | Dismissed (in appellant's favor) | Issue: | Prior Authorization-Pharmacy |
| Decision Date: | 4/11/2023 | Hearing Date: | 03/23/2023 |
| MassHealth's Rep.: | Meghan Serell, Pharm.D., R.Ph., DUR Appeals Reviewer | Appellant's Rep.: | Pro se |
| Hearing Location: | Remote (phone) | Aid Pending: | No |

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal involved prior authorization for a prescription drug and the length of the prescription before a refill could be requested. All parties were contacted via telephone. The hearing convened, recording began and all parties were sworn. Documents 1 through 9 were marked as evidence.

Appellant testified that she understood that prior authorization for her prescription had been approved but she still wished to appeal because it was only authorized for 90 days instead of one year. After testimony from the MassHealth representative, the record was left open for appellant to consult with her prescribing doctor. During the record open period, MassHealth provided an updated APPROVAL NOTIFICATION TO PROVIDER,¹ indicating that the prior authorization for the requested drug was approved for ONE YEAR.

Because the issues of prior approval and length of prescription have been resolved in appellant's favor, this appeal is dismissed.

Thomas Doyle
Hearing Officer
Board of Hearings

cc:

MassHealth Representative: UMMS Drug Utilization Review, Commonwealth Medicine, 333 South Street, Shrewsbury, MA 01545, 774-455-3200.

¹ This was marked as Exhibit 10, with 2 pages.