

Office of Medicaid BOARD OF HEARINGS

Appellant Name and Address:



Appeal Decision:	Dismissed	Appeal Number:	2300823
Decision Date:	3/9/2023	Hearing Date:	03/06/2023
Hearing Officer:	Mariah Burns	Record Open to:	N/A

Appearance for Appellant:



Appearance for MassHealth:

Dr. Harold Kaplan for DentaQuest


Interpreter:

None



*The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, Quincy, Massachusetts 02171*

APPEAL DECISION

Appeal Decision:	Dismissed	Issue:	Prior Authorization-Orthodontics
Decision Date:	3/9/2023	Hearing Date:	03/06/2023
MassHealth's Rep.:	Dr. Harold Kaplan	Appellant's Rep.:	
Hearing Location:	Quincy Harbor South 1 (remote)	Aid Pending:	No

This telephonic hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal involved denial of comprehensive orthodontic treatment. Dr. Kaplan testified that he reviewed the appellant's records and conducted his own Handicapping Labio-Lingual Deviations evaluation. Dr. Kaplan's assessment of the appellant's photographs and x-rays supported a score of 26, making her eligible for comprehensive orthodontic treatment. As a result, Dr. Kaplan indicated that he was reversing DentaQuest's denial, would approve treatment for the appellant, and that a new authorization should issue within four to six weeks. Dr. Kaplan cautioned the Appellant's mother that treatment should not begin until she receives the authorization from MassHealth. This decision should not be considered authorization.

Order for MassHealth

None, except to approve the request for prior authorization as indicated above and at the hearing.

Mariah Burns
Hearing Officer
Board of Hearings

cc:
MassHealth Representative: DentaQuest 1, MA