

# Office of Medicaid BOARD OF HEARINGS

**Appellant Name and Address:**



**Appeal Decision:** Dismissed

**Appeal Number:** 2300994

**Decision Date:** 3/22/2023

**Hearing Date:** 03/16/2023

**Hearing Officer:** Alexis Demirjian

**Record Open to:**

**Appearance for Appellant:**

Pro se

**Appearance for MassHealth:**

Cassandra Horne, CCA Appeals and  
Grievances Supervisor

Jeremiah Mancuso, CCA Clinical RN  
Appeals and Grievance Manager

Kaley Ann Emery, CCA Appeals  
Supervisor



*The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Office of Medicaid  
Board of Hearings  
100 Hancock Street, Quincy, Massachusetts 02171*

## APPEAL DECISION

<b>Appeal Decision:</b>	Dismissed	<b>Issue:</b>	PCA Modification
<b>Decision Date:</b>	3/22/2023	<b>Hearing Date:</b>	03/16/2023
<b>MassHealth's Rep.:</b>	Cassandra Horne Jeremiah Mancuso Kaley Ann Emery	<b>Appellant's Rep.:</b>	Pro se
<b>Hearing Location:</b>	Remote	<b>Aid Pending:</b>	No

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal involved modifications of Personal Care Attendant (PCA) Hours. The original request for PCA hours was 13.25-day hours and 0-night hours. Upon review, CCA determined that some of the modified time should be restored and agreed they would approve 13-day hours and 0-night hours for PCA services. The Appellant agreed with the restorations and agreed that the remaining modification in the category of transportation for medical appointments was appropriate.

Accordingly, as the issue of the modification of PCA hours has been resolved, the appeal is dismissed.

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Alexis Demirjian  
Hearing Officer  
Board of Hearings

cc:

MassHealth Representative: Commonwealth Care Alliance SCO, Attn: Cassandra Horne, 30 Winter Street, Boston, MA 02108