

Office of Medicaid BOARD OF HEARINGS

Appellant Name and Address:



Appeal Decision: Dismissed

Appeal Number: 2301014

Decision Date: 4/13/2023

Hearing Date: 04/07/2023

Hearing Officer: Alexis Demirjian

Appearance for Appellant:
Pro se

Appearance for MassHealth:
Jeffrey Arnold, Quincy MEC

Interpreter:
Katusca



*The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, Quincy, Massachusetts 02171*

APPEAL DECISION

Appeal Decision:	Dismissed	Issue:	Eligibility
Decision Date:	4/13/2023	Hearing Date:	04/07/2023
MassHealth's Rep.:	Jeffrey Arnold	Appellant's Rep.:	Pro se
Hearing Location:	Quincy Harbor South 3	Aid Pending:	No

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The notice under appeal was an approval notice for MassHealth Limited. Due to citizenship and immigration requirements the appellant is not eligible for MassHealth Standard and is not pregnant nor is she disabled. The appellant testified that she does not have an issue with the current level of MassHealth coverage, however she received a renewal notice and was afraid that her coverage would be terminated. The appellant testified that she only speaks Brazilian Portuguese, thus her limited comprehension of English makes understanding MassHealth notices difficult. The appellant testified that she filed this appeal because she did not want her coverage terminated and she was confused by the warning in the renewal notice.

The MassHealth worker explained the renewal process and encouraged the appellant to call 1-800-841-2900 and select the number for the language of Portuguese to answer questions related to the renewal process. The appellant also wished to have the address of where she should submit documentation for the renewal process. MassHealth told the appellant she may submit documentation through the EDMC, P.O. Box 4405, Taunton, MA 02780.

As the appellant had all her questions answered satisfactorily and is satisfied with her MassHealth coverage, the appeal is dismissed.

Alexis Demirjian
Hearing Officer
Board of Hearings

cc:

MassHealth Representative: Quincy MEC, Attn: Appeals Coordinator, 100 Hancock Street, 6th Floor, Quincy, MA 02171