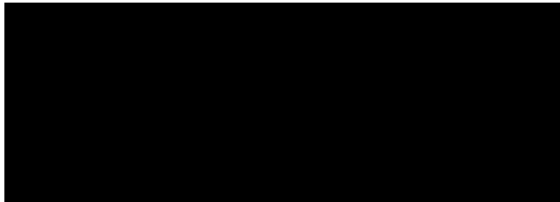


# Office of Medicaid BOARD OF HEARINGS

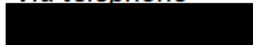
**Appellant Name and Address:**



<b>Appeal Decision:</b>	Dismissed	<b>Appeal Number:</b>	2301130
<b>Decision Date:</b>	10/27/2023	<b>Hearing Date:</b>	03/21/2023
<b>Hearing Officer:</b>	Kimberly Scanlon	<b>Record Open to:</b>	06/23/2023

**Appearance for Appellant:**

*Via telephone*



**Appearance for MassHealth:**

*Via telephone*

Patricia Rogers



*The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Office of Medicaid  
Board of Hearings  
100 Hancock Street, Quincy, Massachusetts 02171*

## APPEAL DECISION

<b>Appeal Decision:</b>	Dismissed	<b>Issue:</b>	Eligibility; Long-term care; Verifications
<b>Decision Date:</b>	10/27/2023	<b>Hearing Date:</b>	03/21/2023
<b>MassHealth's Rep.:</b>	Patricia Rogers	<b>Appellant's Rep.:</b>	[REDACTED]
<b>Hearing Location:</b>	Taunton MassHealth Enrollment Center Room 2 (Remote)	<b>Aid Pending:</b>	No

### Procedural Background

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal was MassHealth's January 5, 2023 denial of the Appellant's long-term care application because she did not submit the information that MassHealth needed to decide her eligibility within the required timeframe. (130 CMR 515.008; Exhibit 1). The Appellant timely appealed on February 10, 2023. (130 CMR 610.015(B); Exhibit 2).

Following the hearing, the record was left open until April 18, 2023 for the Appellant to submit the outstanding information. The record was also left open until May 2, 2023 for MassHealth to review the submitted documentation.<sup>1</sup> (Exhibit 7). The Appellant subsequently requested to further extend the record open period until May 2, 2023, and until June 16, 2023, which were granted.<sup>2</sup> The record open period was further extended until June 23, 2023 for MassHealth to review the submitted documentation. (Exhibit 8, pp. 3-4, 18). MassHealth subsequently responded that the Appellant's outstanding verifications have been received and approved the Appellant's long-term care application. (Exhibit 8, p. 1).

As no issue on the appeal of the January 5, 2023 denial notice remains in dispute, this matter is dismissed pursuant to 130 CMR 610.051(B).

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<sup>1</sup> The MassHealth representative subsequently went on leave during the record open period. As a result, this appeal was re-assigned to a MassHealth supervisor and to another MassHealth representative.

<sup>2</sup> There were additional requests made between May and June to extend the record open period on behalf of the Appellant due to medical emergencies, all were granted. (See, Exhibit 8, pp. 5-17).

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Kimberly Scanlon  
Hearing Officer  
Board of Hearings

cc:

MassHealth Representative: Justine Ferreira, Taunton MassHealth Enrollment Center, 21  
Spring St., Ste. 4, Taunton, MA 02780, 508-828-4616

Appellant's Representative: [REDACTED]