

# Office of Medicaid BOARD OF HEARINGS

**Appellant Name and Address:**



**Appeal Decision:** Dismissed

**Appeal Number:** 2301406

**Decision Date:** 3/24/2023

**Hearing Date:** 03/21/2023

**Hearing Officer:** Thomas Doyle

**Record Open to:**

**Appearance for Appellant:**



**Appearance for MassHealth:**


Donna Burns, R.N.

**Interpreter:**



*The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Office of Medicaid  
Board of Hearings  
100 Hancock Street, Quincy, Massachusetts 02171*

## APPEAL DECISION

<b>Appeal Decision:</b>	Dismissed	<b>Issue:</b>	PA-PCA Services
<b>Decision Date:</b>	3/24/2023	<b>Hearing Date:</b>	03/21/2023
<b>MassHealth's Rep.:</b>	Donna Burns, R.N.	<b>Appellant's Rep.:</b>	
<b>Hearing Location:</b>	Remote (phone)	<b>Aid Pending:</b>	Yes

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal involved prior authorization for PCA services. All parties were contacted via telephone. The hearing convened, recording began and all parties were sworn. Documents 1 through 6 were marked as evidence.

There were 8 modifications to appellant's requests for PCA services. The following tasks were approved for PCA services after appellant testimony and compromises by the parties. Passive Range of Motion was approved for 15 minutes an episode, 1 time a day, 7 days a week. Grooming of hair was agreed to 7 minutes an episode, 1 time a day, 7 days a week. Under Grooming, "other", parties agreed to 4 minutes an episode, 2 times a day, 7 days a week; for "moderate", parties agreed to 6 minutes and episode, 1 time a day, 7 days a week. Under Dressing, the parties agreed to 15 minutes an episode, 1 time a day, 7 days a week. For Meal Preparation, after testimony, MassHealth approved 15 minutes for breakfast, 7 days a week; 30 minutes for lunch, 7 days a week; and 45 minutes for dinner, 7 days a week. For Laundry, the parties agreed to 75 minutes a week for this task. Housekeeping was agreed at 90 minutes a week. Shopping time was agreed by the parties at 90 minutes a week.

At the conclusion of the hearing, appellant and her representative agreed to withdraw the appeal as an agreement had been reached between the parties for all the disputed tasks. As the appeal has been withdrawn, it is hereby dismissed. 130 CMR 610.035 (A)(2).

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Thomas Doyle  
Hearing Officer  
Board of Hearings

cc:

MassHealth Representative: Optum MassHealth LTSS, P.O. Box 159108, Boston, MA 02215

