

Office of Medicaid BOARD OF HEARINGS

Appellant Name and Address:



Appeal Decision:	Dismissed	Appeal Number:	2301841
Decision Date:	5/5/2023	Hearing Date:	04/27/2023
Hearing Officer:	Mariah Burns		

Appearance for Appellant:




Appearance for MassHealth:

Mary-Jo Elliot, RN, for Optum



*The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, Quincy, Massachusetts 02171*

APPEAL DECISION

Appeal Decision:	Dismissed	Issue:	Personal Care Attendant Services
Decision Date:	5/5/2023	Hearing Date:	04/27/2023
MassHealth's Rep.:	Mary-Jo Elliot, RN	Appellant's Rep.:	
Hearing Location:	Remote	Aid Pending:	Yes

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The appellant submitted a request for prior authorization for personal care attendant (PCA) hours in the amount of 10 day and evening hours per week and 2 night hours per week. MassHealth approved 7 hours and 30 minutes per week of day and evening hours and approved the night hours in full on March 1, 2023. The appellant filed a timely appeal of the modifications on March 8, 2023. A hearing was conducted for this matter on April 27, 2023. All parties appeared telephonically. After hearings, the parties agreed to the following modifications of the appellant's request for prior authorization for personal care attendant (PCA) hours:

1. **Showering:** approved at 20 minutes, one time per day, seven days per week;
2. **Nail care:** approved at 20 minutes, one time per day, one time per week;
3. **Dressing:** approved at 10 minutes, one time per day, seven days per week;
4. **Nighttime Feeding:** agreed that it is unnecessary – kept at 0 minutes;

As a result of the above-mentioned agreements on all modifications to the appellant's request, there are no longer any issues in dispute, and the appeal is hereby DISMISSED.

Order for MassHealth

None, except to implement the changes as agreed to at the hearing and described above and remove aid pending.

Implementation of this Decision

If this decision is not implemented within 30 days after the date of this decision, you should contact

your MassHealth Enrollment Center. If you experience problems with the implementation of this decision, you should report this in writing to the Director of the Board of Hearings, at the address on the first page of this decision.

Mariah Burns
Hearing Officer
Board of Hearings

cc:

MassHealth Representative: Optum MassHealth LTSS, P.O. Box 159108, Boston, MA 02215