

# Office of Medicaid BOARD OF HEARINGS

**Appellant Name and Address:**



<b>Appeal Decision:</b>	Dismissed	<b>Appeal Number:</b>	2302281
<b>Decision Date:</b>	5/5/2023	<b>Hearing Date:</b>	04/27/2023
<b>Hearing Officer:</b>	Mariah Burns		

**Appearance for Appellant:**



**Appearance for MassHealth:**

Mary-Jo Elliot, RN for Optum



*The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Office of Medicaid  
Board of Hearings  
100 Hancock Street, Quincy, Massachusetts 02171*

## APPEAL DECISION

<b>Appeal Decision:</b>	Dismissed	<b>Issue:</b>	Personal Care Attendant Services
<b>Decision Date:</b>	5/5/2023	<b>Hearing Date:</b>	04/27/2023
<b>MassHealth's Rep.:</b>	Mary-Jo Elliot, RN	<b>Appellant's Rep.:</b>	
<b>Hearing Location:</b>	Remote	<b>Aid Pending:</b>	Yes

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The appellant submitted a request for prior authorization for personal care attendant (PCA) hours in the amount of 87 day and evening hours per week and 2 night hours per week. MassHealth approved 74 hours and 45 minutes per week of day and evening hours and approved the night hours in full on March 3, 2023. The appellant filed a timely appeal of the modifications on March 20, 2023. A hearing was conducted for this matter on April 27, 2023. All parties appeared telephonically. After hearings, the parties agreed to the following modifications of the appellant's request for prior authorization for personal care attendant (PCA) hours:

1. **Mobility Transfers:** appellant agreed to modification at 15 minutes, eight times per day, two days per week and 15 minutes, five times per day, five days per week;
2. **Eating Assist:** approved at 30 minutes, one time per day, seven days per week, 45 minutes, one time per day, two days per week, and 45 minutes, one time per day, seven days per week;
3. **Medication Administration:** approved at 10 minutes, three time per day, two days per week, and 10 minutes, two times per day, five days per week;
4. **Lunch Meal Preparation:** approved at 15 minutes, two times per week;
5. **Shopping:** approved at 45 minutes per week;
6. **Medical Transportation:** approved at 100 hours per week for transport to May Center.

The approved hours will be retroactive to March 28, 2023. As a result of the above-mentioned agreements on all modifications to the appellant's request, there are no longer any issues in dispute, and the appeal is hereby DISMISSED.

### Order for MassHealth

None, except to implement the changes as agreed to at the hearing and described above and remove aid pending.

## **Implementation of this Decision**

If this decision is not implemented within 30 days after the date of this decision, you should contact your MassHealth Enrollment Center. If you experience problems with the implementation of this decision, you should report this in writing to the Director of the Board of Hearings, at the address on the first page of this decision.

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Mariah Burns  
Hearing Officer  
Board of Hearings

cc:

MassHealth Representative: Optum MassHealth LTSS, P.O. Box 159108, Boston, MA 02215