

Office of Medicaid BOARD OF HEARINGS

Appellant Name and Address:



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|-------------------------|--------------|-----------------------|------------|
| Appeal Decision: | Dismissed | Appeal Number: | 2302716 |
| Decision Date: | 5/11/2023 | Hearing Date: | 05/08/2023 |
| Hearing Officer: | Mariah Burns | | |

Appearance for Appellant:



Appearance for MassHealth:

Mary-Jo Elliot, RN, for Optum



*The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, Quincy, Massachusetts 02171*

APPEAL DECISION

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|---------------------------|--------------------|--------------------------|----------------------------------|
| Appeal Decision: | Dismissed | Issue: | Personal Care Attendant Hours |
| Decision Date: | 5/11/2023 | Hearing Date: | 05/08/2023 |
| MassHealth's Rep.: | Mary-Jo Elliot, RN | Appellant's Rep.: | Pro se |
| Hearing Location: | Remote | Aid Pending: | No |

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The appellant submitted a request for prior authorization for personal care attendant (PCA) hours in the amount of 29 hours and 30 minutes of day and evening hours per week and 2 night hours per week. MassHealth approved 26 hours and 30 minutes per week of day and evening hours and approved the night hours in full on March 2, 2023. The appellant filed a timely appeal of the modifications on April 4, 2023. A hearing was conducted for this matter on May 8, 2023. All parties appeared telephonically. After hearing, MassHealth agreed to reinstate all hours requested within the appellant's prior authorization request for personal care attendant (PCA) hours, which reflects as follows:

1. **Meal Preparation:** approved at 95 minutes, seven days per week;
2. **Laundry:** approved at 90 minutes per week;
3. **Housekeeping:** approved at 90 minutes per week;
4. **Shopping:** approved at 90 minutes per week;

As a result of the above-mentioned agreements on all modifications to the appellant's request, there are no longer any issues in dispute, and the appeal is hereby DISMISSED.

Order for MassHealth

None, except to implement the changes as agreed to at the hearing and described above.

Implementation of this Decision

If this decision is not implemented within 30 days after the date of this decision, you should contact your MassHealth Enrollment Center. If you experience problems with the implementation of this decision, you should report this in writing to the Director of the Board of Hearings, at the address on the first page of this decision.

Mariah Burns
Hearing Officer
Board of Hearings

cc:

MassHealth Representative: Optum MassHealth LTSS, P.O. Box 159108, Boston, MA 02215