

Office of Medicaid BOARD OF HEARINGS

Appellant Name and Address:



Appeal Decision:	Dismissed	Appeal Number:	2303078
Decision Date:	6/5/2023	Hearing Date:	05/26/2023
Hearing Officer:	Christopher Jones	Record Open to:	06/02/2023

Appearance for Appellant:
Pro se

Appearance for MassHealth:
Dr. Sheldon Sullaway



*The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, Quincy, Massachusetts 02171*

APPEAL DECISION

Appeal Decision:	Dismissed	Issue:	Prior Authorization – Adult Dental
Decision Date:	6/5/2023	Hearing Date:	05/26/2023
MassHealth’s Rep.:	Dr. Sheldon Sullaway	Appellant’s Rep.:	Pro se
Hearing Location:	Remote	Aid Pending:	No

Procedural Background

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal was MassHealth’s March 9, 2023 denial of the appellant’s prior authorization request for procedure D4341 in each quadrant of her mouth. (Exhibits 1; 5.) The appellant timely appealed on April 18, 2023. (Exhibit 1; 130 CMR 610.015(B).)

Following the hearing, the record was left open until June 2, 2023 for MassHealth’s representative to review all of the images that had been submitted with the prior authorization request. Based on that review, MassHealth overturned its denial and approved procedure D4341 in all four quadrants.¹ (Exhibit 3.)

As MassHealth and the appellant have resolved all issues on appeal, this matter is DISMISSED pursuant to 130 CMR 610.051(B).

Christopher Jones
Hearing Officer
Board of Hearings

cc: MassHealth Representative: DentaQuest 1, MA

¹ It may take DentaQuest four to six weeks to implement this decision; the appellant’s provider will be notified directly by DentaQuest. (See Exhibit 3.)