

Office of Medicaid BOARD OF HEARINGS

Appellant Name and Address:



Appeal Decision:	Dismissed (without prejudice)	Appeal Number:	2303404
Decision Date:	5/25/2023	Hearing Date:	05/23/2023
Hearing Officer:	Thomas Doyle	Record Open to:	

Appearance for Appellant:

Pro se

Appearance for MassHealth:

Meghan Serell, Pharmacist, MassHealth Drug
Utilization Review Program

Interpreter:



*The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, Quincy, Massachusetts 02171*

APPEAL DECISION

Appeal Decision:	Dismissed (without prejudice)	Issue:	Prior Authorization-Drug
Decision Date:	5/25/2023	Hearing Date:	05/23/2023
MassHealth's Rep.:	Meghan Serell, Pharmacist	Appellant's Rep.:	Pro se ¹
Hearing Location:	Remote (phone)	Aid Pending:	No

This hearing would have been conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder.² This hearing officer called the representative of the MassHealth Drug Utilization Review Unit (DUR) first and place the representative on hold. This hearing officer called appellant and was connected to voicemail. This hearing officer left a voicemail that the Board of Hearings was calling. This hearing officer waited 10 minutes, called appellant again and was connected to voicemail again. No message was left this time. Appellant had listed her medical provider as her appeal representative on the Request for Hearing form. This hearing officer called the provider and she declined to represent appellant. The DUR representative informed this hearing officer that appellant no longer had MassHealth insurance and now has a Managed Care Organization (MCO) for insurance. She believed it was Mass General Brigham Health Plan. Appellant was appealing the denial of the prior authorization for a drug from MassHealth.

The information from the DUR representative indicated appellant no longer had MassHealth as her insurance, therefore, the denial of her prior authorization by MassHealth for a certain drug was moot. This appeal is denied without prejudice.

Thomas Doyle
Hearing Officer
Board of Hearings

cc:

¹ Appellant had designated her medical care provider as her appeal representative. This hearing officer spoke to that representative and she declined to represent appellant.

² Only the representative for the Drug Utilization Review Unit was reached by phone, therefore, no hearing took place.

MassHealth Representative: UMMS Drug Utilization Review, Commonwealth Medicine, 333
South Street, Shrewsbury, MA 01545, 774-455-3200