

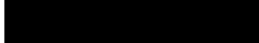
**Office of Medicaid
BOARD OF HEARINGS**

Appellant Name and Address:



Appeal Decision:	Dismissed	Appeal Number:	2304003
Decision Date:	8/23/2023	Hearing Date:	08/07/2023
Hearing Officer:	Kimberly Scanlon		

Appearance for Appellant:



Appearance for MassHealth:

Dr. Harold Kaplan



*The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, Quincy, Massachusetts 02171*

APPEAL DECISION

Appeal Decision:	Dismissed	Issue:	Orthodontic services
Decision Date:	8/23/2023	Hearing Date:	08/07/2023
MassHealth's Rep.:	Dr. Harold Kaplan	Appellant's Rep.:	Mother
Hearing Location:	Tewksbury MassHealth Enrollment Center Room 1	Aid Pending:	No

Procedural Background & Outcome

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal was MassHealth's May 4, 2023 denial of the Appellant's prior authorization request for comprehensive orthodontic treatment with periodic orthodontic treatment visits. (Exhibit 1; Exhibit 7, pp. 3-5). The Appellant timely appealed on May 13, 2023. (130 CMR 610.015(B); Exhibit 2).¹

At the hearing, the MassHealth representative overturned the denial after examining the Appellant, agreeing that the Appellant qualified for comprehensive orthodontic treatment. (Testimony.)

As MassHealth and the Appellant have resolved all issues on appeal, this matter is DISMISSED, pursuant to 130 CMR 610.051(B).

If this action is not implemented within 30 days after the date of this decision, you should contact DentaQuest.² If you experience problems with the implementation of this decision, you should report this in writing to the Director of the Board of Hearings, at the address on the first page of this decision.

¹ A hearing was initially scheduled for June 21, 2023. (See, Exhibit 4). The Appellant requested to re-schedule the hearing due to being out of the country to visit an ill family member. (See, Exhibit 5). This request was granted, and a hearing was re-scheduled for August 7, 2023. (See, Exhibit 6).

²The MassHealth representative explained that it may take DentaQuest approximately four to six weeks to implement this decision; the Appellant's provider will be notified directly by DentaQuest.

Kimberly Scanlon
Hearing Officer
Board of Hearings

cc:
MassHealth Representative: DentaQuest 1, MA