

Office of Medicaid BOARD OF HEARINGS

Appellant Name and Address:



Appeal Decision:	Dismissed	Appeal Number:	2304281
Decision Date:	7/7/2023	Hearing Date:	06/30/2023
Hearing Officer:	Alexis Demirjian	Record Open to:	

Appearance for Appellant:
Pro se

Appearance for MassHealth:
Simon Poon, Charlestown MEC

Interpreter: Anderson Merise



*The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, Quincy, Massachusetts 02171*

APPEAL DECISION

Appeal Decision:	Dismissed	Issue:	Termination – Gap in Coverage
Decision Date:	7/7/2023	Hearing Date:	06/30/2023
MassHealth's Rep.:	Simon Poon	Appellant's Rep.:	Pro se
Hearing Location:	Remote	Aid Pending:	No

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal involved termination of benefits that resulted in a gap of MassHealth coverage. On November 25, 2022, the appellant's MassHealth coverage was terminated. The appellant testified that the appellant never received notice of the termination and only became aware of the issue when they were seeking medical care and were informed, she no longer had MassHealth coverage.

The appellant then applied for and was granted coverage under MassHealth CommonHealth plus Premium Assistance with an effective date of April 24, 2023. The appellant filed this appeal seeking to retroactively restore benefits from the time of termination until the effective date of the new coverage.

The MassHealth representative testified that he reviewed the case with his supervisor and the appellant's coverage should not have been terminated under the protections of the Public Health Emergency. MassHealth further testified that it appeared that the Premium Assistance Unit had terminated the coverage and the MEC worker could not decipher a reason for the termination.

Accordingly, MassHealth agreed to restore the appellant's coverage from the date of termination, ensuring that the appellant no longer had a gap in coverage from the date of termination until the establishment of new coverage effective April 24, 2023. MassHealth reported to the hearing officer that the restoration of benefits was completed by close of business on June 30, 2023.

The appellant indicated that she was satisfied with this resolution, as the issue of terminated coverage/gap in coverage has been resolved, the appeal is dismissed.

Alexis Demirjian
Hearing Officer
Board of Hearings

cc:

MassHealth Representative: Nga Tran, Charlestown MassHealth Enrollment Center, 529 Main Street, Suite 1M, Charlestown, MA 02129