

# Office of Medicaid BOARD OF HEARINGS

**Appellant Name and Address:**



**Appeal Decision:** Dismissed

**Appeal Number:** 2304292

**Decision Date:** 7/7/2023

**Hearing Date:** 06/30/2023

**Hearing Officer:** Alexis Demirjian

**Appearance for Appellant:**



**Appearance for MassHealth:**

Simon Poon, Charlestown MEC

**Interpreter:** Anderson Merise



*The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Office of Medicaid  
Board of Hearings  
100 Hancock Street, Quincy, Massachusetts 02171*

## APPEAL DECISION

<b>Appeal Decision:</b>	Dismissed	<b>Issue:</b>	Termination – Gap in Coverage
<b>Decision Date:</b>	7/7/2023	<b>Hearing Date:</b>	06/30/2023
<b>MassHealth's Rep.:</b>	Simon Poon	<b>Appellant's Rep.:</b>	[REDACTED]
<b>Hearing Location:</b>	Remote	<b>Aid Pending:</b>	No

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal involved termination of benefits that resulted in a gap of MassHealth coverage. On November 25, 2022, the appellant's MassHealth coverage was terminated. The appellant's representative testified that the appellant never received notice of the termination and only became aware of the issue when they were seeking medical care and were informed, they were no longer covered by MassHealth.

Following this revelation, the appellant applied for and was granted coverage under MassHealth CommonHealth plus Premium Assistance with an effective date of April 24, 2023. The appellant filed this appeal seeking to retroactively restore benefits from the time of termination until the effective date of the new coverage.

The MassHealth representative testified that he reviewed the case with his supervisor and the appellant's coverage should not have been terminated under the protections of the Public Health Emergency. MassHealth further testified that it appeared that the Premium Assistance Unit had terminated the coverage and the MEC worker could not decipher a reason for the termination.

Accordingly, MassHealth agreed to restore the appellant's coverage from the date of termination, ensuring that the appellant no longer had a gap in coverage from the date of termination until the establishment of new coverage effective April 24, 2023. MassHealth reported to the hearing officer that the restoration of benefits was completed by close of business on June 30, 2023.

The appellant and appellant representative indicated that they were satisfied with this resolution, as the issue of terminated coverage/gap in coverage has been resolved, the appeal is dismissed.

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Alexis Demirjian  
Hearing Officer  
Board of Hearings

cc:

MassHealth Representative: Nga Tran, Charlestown MassHealth Enrollment Center, 529 Main Street, Suite 1M, Charlestown, MA 02129

