

Office of Medicaid BOARD OF HEARINGS

Appellant Name and Address:



Appeal Decision: Dismissed

Appeal Number: 2304839

Decision Date: 07/25/2023

Hearing Date: 07/21/2023

Hearing Officer: Alexis N. Demirjian

Appearance for Appellant:
Pro se

Appearance for MassHealth:
Dr. Sheldon Sullaway



*The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, Quincy, Massachusetts 02171*

APPEAL DECISION

Appeal Decision:	Dismissed	Issue:	Prior Authorization – Upper and Lower Dentures
Decision Date:	07/25/2023	Hearing Date:	07/21/23
MassHealth's Rep.:	Dr. Sullaway	Appellant's Rep.:	Pro se
Hearing Location:	Remote	Aid Pending:	No

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal involved a denial of the appellant's prior authorization request for upper and lower dentures. During the hearing, the hearing officer read into evidence a letter from the appellant requesting and exception to the benefit limitation because he lost his upper and lower dentures to fire. Additionally, the hearing officer read into evidence a copy of a fire department report that listed the appellant as an occupant of a home that had burned down. Dr. Sullaway testified due to the extraordinary circumstances of the appellant losing his upper and lower dentures in a documented house fire, pursuant to 130 CMR 420.048 (F), Dr. Sullaway would reverse the denial and approve the prior authorization request for upper and lower dentures for the appellant.

The appellant should receive a new letter authorizing the treatment within 4 – 6 weeks, if the appellant does not receive the authorization letter, he should follow up by calling the Board of Hearings at (617) 847-1200.

Since the issue of the prior authorization for upper and lower dentures has been resolved in favor of the appellant, this matter is now DISMISSED.

Alexis Demirjian
Hearing Officer
Board of Hearings

cc:

MassHealth Representative: DentaQuest 1, MA