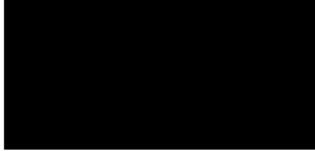


Office of Medicaid BOARD OF HEARINGS

Appellant Name and Address:



Appeal Decision:	Denied	Appeal Number:	2305277
Decision Date:	09/07/2023	Hearing Date:	09/06/2023
Hearing Officer:	Patricia Mullen		

Appearances for Appellant:

Pro se;

Appearance for MassHealth:

Dr. David Cabeceiras, DentaQuest



*The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, Quincy, Massachusetts 02171*

APPEAL DECISION

Appeal Decision:	Denied	Issue:	Orthodontic coverage
Decision Date:	09/07/2023	Hearing Date:	09/06/2023
MassHealth's Rep.:	Dr. David Cabeceiras, DentaQuest	Appellant's Reps.:	Pro se; [REDACTED]
Hearing Location:	Quincy Harbor South		

Authority

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder.

Jurisdiction

Through a notice dated May 30, 2023, MassHealth denied the appellant's request for prior authorization for orthodontic treatment because MassHealth determined that the appellant does not have a handicapping malocclusion as is required by MassHealth regulations for orthodontic coverage. (see 130 CMR 420.431, exhibit 1, exhibit 6, p. 3). The appellant filed this appeal in a timely manner on June 28, 2023. (see 130 CMR 610.015(B) and Exhibit 2). Denial of prior authorization is valid grounds for appeal. (see 130 CMR 610.032). The hearing was originally scheduled for August 2, 2023 but was rescheduled for good cause at the request of the appellant. (Exhibit 3).

Action Taken by MassHealth

MassHealth denied the appellant's request for prior authorization for coverage of orthodontic treatment.

Issue

The appeal issue is whether MassHealth was correct, pursuant to 130 CMR 420.431, in determining that the appellant does not meet the MassHealth requirements for coverage of orthodontic treatment.

Summary of Evidence

The appellant is a child and appeared at the hearing with her mother. The appellant's mother verified the appellant's identity. MassHealth was represented at the hearing by an orthodontist consultant with DentaQuest, the contracted agent of MassHealth that makes the dental prior authorization determinations. The appellant's orthodontist submitted a request for prior authorization for orthodontic treatment for the appellant on May 19, 2023. (Exhibit 6, p. 3). The appellant's orthodontist completed an Orthodontics Prior Authorization Form and a MassHealth Handicapping Labio-Lingual Deviations (HLD) Form and submitted these along with photographs and x-rays of the appellant's mouth. (Exhibit 6) The appellant's orthodontist noted that a medical necessity narrative would be submitted, but included only a letter from the appellant's dentist. (Exhibit 6, pp. 6, 9).

The MassHealth representative testified MassHealth only covers orthodontic treatment when the member has a handicapping malocclusion. The HLD form lists 13 autoqualifiers and 9 characteristics, such as bite and crowding, with corresponding numerical values. (Exhibit 6, p. 8). If a member has any of the 13 autoqualifiers or a HLD score of 22 or higher, the member meets the criteria for a handicapping malocclusion. (Testimony, exhibit 6, p. 8). The 13 autoqualifiers are a cleft lip/palate; impinging overbite with evidence of occlusal contact into the opposing soft tissue; impactions where eruption is impeded but extraction is not indicated (excluding 3rd molars); severe traumatic deviations; overjet greater than 9 millimeters; reverse overjet greater than 3.5 millimeters; crowding of 10 mm or more, in either the maxillary or mandibular arch (excluding 3rd molars); spacing of 10 mm or more, in either the maxillary or mandibular arch (excluding 3rd molars); anterior crossbite of 3 or more maxillary teeth per arch; posterior crossbite of 3 or more maxillary teeth per arch; two or more congenitally missing teeth (excluding 3rd molars) of at least one tooth per quadrant; lateral open bite: 2 mm or more of 4 or more teeth per arch; and anterior open bite: 2 mm or more of 4 or more teeth per arch. (Exhibit 6, p. 8). If any of these are present, the request for orthodontic treatment is approved. (Exhibit 6, testimony). If none of these are present, the orthodontist measures overjet, overbite, mandibular protrusion, open bite, ectopic eruption, anterior crowding in the upper and lower mouth, labio-lingual spread or anterior spacing, posterior unilateral crossbite, and posterior impactions or congenitally missing posterior teeth, and gives each measurement a value based on the calculation worksheet on the HLD Form. (Exhibit 6, p. 8, testimony).

The appellant's orthodontist indicated that the appellant has none of the 13 autoqualifiers. (Exhibit 6, p. 8). The appellant's orthodontist calculated an HLD score of 17, measuring 3 mm for

overjet, 3 mm for overbite, 6 points for ectopic eruption, and 5 points for crowding. (Exhibit 6, p. 8). The HLD form states that the orthodontist cannot score for both ectopic eruption and for crowding. (Exhibit 6, p. 8).

Based on a review of the photographs and x-rays of the appellant's mouth, MassHealth/DentaQuest calculated a HLD score of 12 measuring 5 mm for overjet, 4 mm for overbite, and 3 millimeters for labio-lingual spread. (Exhibit 6, p. 14).

The MassHealth representative examined the appellant's teeth at the hearing and calculated an HLD score of 15, measuring 4 millimeters for overjet, 3 millimeters for overbite, 5 points for crowding, and 3 millimeters for labio-lingual spread. The MassHealth representative did not note any ectopic eruptions.

The MassHealth representative stated that while the appellant would benefit from orthodontic treatment, the issue here is not whether the appellant needs braces, but rather whether she meets the criteria under the regulations for MassHealth to cover the orthodontic treatment. The MassHealth representative stated that because there is no evidence of a handicapping malocclusion, MassHealth will not cover the orthodontic treatment. The MassHealth representative stated that the appellant could go back to her orthodontist 6 months after her last visit (any time after November 19, 2023) and be re-evaluated.

The MassHealth representative that although the orthodontist office stated that they were submitted a medical narrative, the note is from the appellant's dentist and states that she has bimaxillary dentoalveolar protrusion, or teeth that that are forward. This is a letter having to do with the condition of the teeth and does not satisfy the medical necessity narrative criteria set forth on the HLD form. (Testimony, exhibit 6, p. 9).

The appellant's mother stated that the appellant is diagnosed with single ventricle ataxic syndrome for which she sees a cardiologist. The appellant suffered from spinal inflammation due to a cardiac catheter and is currently receiving physical therapy for her legs. (Testimony). The appellant's mother was advised to get a letter from the appellant's cardiologist, if the cardiologist was of the opinion that orthodontic treatment might have a positive effect on the appellant's cardiac condition. Such letter would be submitted with the next request for prior authorization from the orthodontist.

Findings of Fact

Based on a preponderance of the evidence, I find the following:

1. The appellant's orthodontist submitted a request for prior authorization for orthodontic treatment for the appellant.

2. The appellant's orthodontist completed an Orthodontics Prior Authorization Form and an HLD Form and submitted these, along with photographs and x-rays of the appellant's mouth, to DentaQuest.
3. The appellant's orthodontist calculated an HLD score of 17.
4. The MassHealth representative examined the appellant's teeth at the hearing and calculated an HLD score of 15.
5. A HLD score of 22 is the minimum score indicative of a handicapping malocclusion.

Analysis and Conclusions of Law

Comprehensive Orthodontics. The MassHealth agency pays for comprehensive orthodontic treatment, subject to prior authorization, once per member per lifetime for a member younger than 21 years old and only when the member has a handicapping malocclusion. The MassHealth agency determines whether a malocclusion is handicapping based on clinical standards for medical necessity as described in Appendix D of the Dental Manual. Upon the completion of orthodontic treatment, the provider must take post treatment photographic prints and maintain them in the member's dental record. The MassHealth agency pays for the office visit, radiographs and a record fee of the pre-orthodontic treatment examination (alternative billing to a contract fee) when the MassHealth agency denies a request for prior authorization for comprehensive orthodontic treatment or when the member terminates the planned treatment. The payment for a pre-orthodontic treatment consultation as a separate procedure does not include models or photographic prints. The MassHealth agency may request additional consultation for any orthodontic procedure. Payment for comprehensive orthodontic treatment is inclusive of initial placement, and insertion of the orthodontic fixed and removable appliances (for example: rapid palatal expansion (RPE) or head gear), and records. Comprehensive orthodontic treatment may occur in phases, with the anticipation that full banding must occur during the treatment period. The payment for comprehensive orthodontic treatment covers a maximum period of three (3) calendar years. The MassHealth agency pays for orthodontic treatment as long as the member remains eligible for MassHealth, if initial placement and insertion of fixed or removable orthodontic appliances begins before the member reaches 21 years of age. Comprehensive orthodontic care should commence when the first premolars and 1st permanent molars have erupted. It should only include the transitional dentition in cases with craniofacial anomalies such as cleft lip or cleft palate. Comprehensive treatment may commence with second deciduous molars present. Subject to prior authorization, the MassHealth agency will pay for more than one comprehensive orthodontic treatment for members with cleft lip, cleft palate, cleft lip and palate, and other craniofacial anomalies to the extent treatment cannot be completed within three years.

130 CMR 420.431(C)(3).

MassHealth covers comprehensive orthodontic treatment if the MassHealth member evidences a handicapping malocclusion either by having one of the autoqualifiers listed on the HDL form or by meeting a HLD score of 22 or higher. Comprehensive orthodontic treatment is also covered by MassHealth if it is medically necessary for the member as evidenced by a medical necessity narrative and supporting documentation. The appellant's orthodontist determined that the appellant had none of the autoqualifiers listed on the HLD form. The medical narrative submitted with the request is from the dentist and indicates the condition of the appellant's teeth. It does not satisfy the criteria for a medical necessity narrative set forth in the HLD form.

The appellant's orthodontist calculated an HLD score of 17. The MassHealth representative calculated an HLD score of 15. Both the appellant's orthodontist and the MassHealth representative got an HLD score below 22. Because the appellant does not have any of the autoqualifiers, nor does she have an HLD score of 22 or higher, there is no evidence to support that the appellant has a handicapping malocclusion. MassHealth was correct in denying the request for prior authorization pursuant to 130 CMR 420.431. MassHealth's action is upheld and the appeal is denied.

Order for MassHealth

None.

Notification of Your Right to Appeal to Court

If you disagree with this decision, you have the right to appeal to Court in accordance with Chapter 30A of the Massachusetts General Laws. To appeal, you must file a complaint with the Superior Court for the county where you reside, or Suffolk County Superior Court, within 30 days of your receipt of this decision.

Patricia Mullen
Hearing Officer
Board of Hearings

cc: MassHealth Representative: DentaQuest