

**Office of Medicaid
BOARD OF HEARINGS**

Appellant Name and Address:



Appeal Decision:	Dismissed	Appeal Number:	2305420
Decision Date:	8/30/2023	Hearing Date:	08/07/2023
Hearing Officer:	Christopher Jones		

Appearance for Appellant:

Pro se



Appearance for MassHealth:

Dr. Harold Kaplan



*The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, Quincy, Massachusetts 02171*

APPEAL DECISION

Appeal Decision:	Dismissed	Issue:	Prior Authorization – Orthodontia
Decision Date:	8/30/2023	Hearing Date:	08/07/2023
MassHealth's Rep.:	Dr. Harold Kaplan	Appellant's Rep.:	Pro se; Family
Hearing Location:	Tewksbury MassHealth Enrollment Center	Aid Pending:	No

Procedural Background & Outcome

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal was MassHealth's June 14, 2023 denial of the appellant's prior authorization request for orthodontia. (Exhibit 1.) The appellant timely appealed on July 5, 2023. (Exhibit 1; 130 CMR 610.015(B).)

At the hearing, MassHealth's representative overturned the denial, agreeing that the appellant qualified for comprehensive Orthodontia. (Testimony.) As MassHealth and the appellant have resolved all issues on appeal, this matter is DISMISSED pursuant to 130 CMR 610.051(B).

If this action is not implemented within 30 days after the date of this decision, you should contact DentaQuest.¹ If you continue to experience problems with the implementation of this decision, report this in writing to the Director of the Board of Hearings, at the address on the first page of this decision.

Christopher Jones
Hearing Officer
Board of Hearings

cc: MassHealth Representative: DentaQuest 1, MA

¹ MassHealth's representative explained that it may take DentaQuest four to six weeks to implement this decision; the appellant's provider will be notified directly by DentaQuest.