

# Office of Medicaid BOARD OF HEARINGS

**Appellant Name and Address:**



<b>Appeal Decision:</b>	Dismissed	<b>Appeal Number:</b>	2305436
<b>Decision Date:</b>	08/16/2023	<b>Hearing Date:</b>	08/04/2023
<b>Hearing Officer:</b>	Alexis Demirjian	<b>Record Open to:</b>	08/25/2023

**Appearance for Appellant:**  
Pro se

**Appearance for MassHealth:**  
Dr. Sheldon Sullaway



*The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Office of Medicaid  
Board of Hearings  
100 Hancock Street, Quincy, Massachusetts 02171*

## APPEAL DECISION

<b>Appeal Decision:</b>	Dismissed	<b>Issue:</b>	Prior Authorization for Scaling and Root Planing
<b>Decision Date:</b>	08/16/2023	<b>Hearing Date:</b>	08/04/2023
<b>MassHealth's Rep.:</b>	Dr. Sheldon Sullaway	<b>Appellant's Rep.:</b>	Pro se
<b>Hearing Location:</b>	Remote	<b>Aid Pending:</b>	No

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal involved a denial of a prior authorization for dental code D4341 (periodontal scaling and root planing) for all four quadrants of the appellant's mouth. During the hearing, Dr. Sullaway testified that the x-rays submitted with the prior authorization request did not include a full picture of the appellant's front teeth, as such Dr. Sullaway was unable to determine whether the appellant met the clinical criteria to authorize dental code D4341 for all four quadrants of the appellant's mouth. In response, the appellant asked for a record open period to submit complete set of x-rays for review.

Accordingly, the record was held open after hearing for the appellant to submit the x-rays. On August 15, 2023, Dr. Sullaway reported to the hearing officer that he had reviewed the x-rays and based on his review of the x-rays the appellant met the clinical criteria to authorize dental code D431 for all four quadrants. As such, Dr. Sullaway reported that he was reversing MassHealth's initial denial of the prior authorization. MassHealth will now pay for the requested service and a new letter authorization should issue as soon as possible.

As the issue of the denial of the prior authorization for dental code D4341 for all four quadrants of

the appellant's mouth has been resolved in the appellant's favor, the appeal is dismissed.

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Alexis Demirjian  
Hearing Officer  
Board of Hearings

cc:  
MassHealth Representative: DentaQuest 1, MA