Office of Medicaid BOARD OF HEARINGS

Appellant Name and Address:



Appeal Decision: Dismissed Appeal Number: 2306045

Decision Date: 08/28/2023 **Hearing Date:** 08/21/2023

Hearing Officer: Alexis Demirjian

Appearance for Appellant:

Appearance for MassHealth: Liz Nickoson, Taunton MEC



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, Quincy, Massachusetts 02171

APPEAL DECISION

Appeal Decision: Dismissed Issue: Eligibility

Decision Date: 08/28/2023 **Hearing Date:** 08/21/2023

MassHealth's Rep.: Liz Nickoson Appellant's Rep.:

Hearing Location: Taunton Aid Pending: No

MassHealth

Enrollment Center

Room 2

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal involved a denial of the appellant's application for MassHealth coverage. During testimony it was established that the appellant had submitted a disability supplement on March 30, 2023, and it had been approved. Unfortunately, MassHealth failed to process the approval and as a result the appellant was not enrolled in MassHealth CommonHealth.

During the hearing, MassHealth was able to correct their mistake and enroll the appellant for CommonHealth. A new notice will issue stating the appellant has coverage effective 9/1/2023. However, since appellant should have been covered consistent with the approval for disability, MassHealth will manually update the appellant's coverage to back date the eligibility to 3/20/23. The appellant may submit medical bills that she incurred from 3/20/2023.

As the issue of the appellant's eligibility has been resolved in the appellant's favor, the appeal is dismissed.

Alexis Demirjian Hearing Officer Board of Hearings

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cc:

MassHealth Representative: Justine Ferreira, Taunton MassHealth Enrollment Center, 21 Spring St., Ste. 4, Taunton, MA 02780, 508-828-4616