

**Office of Medicaid
BOARD OF HEARINGS**

Appellant Name and Address:



Appeal Decision:	Dismissed	Appeal Number:	2306065
Decision Date:	09/01/2023	Hearing Date:	08/24/2023
Hearing Officer:	Emily T. Sabo		

Appearance for Appellant:
Pro se

Appearance for MassHealth:
Lisa Russell, RN



*The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, Quincy, Massachusetts 02171*

APPEAL DECISION

Appeal Decision:	Dismissed	Issue: Prior Authorization; Home Health Care and Skilled Nursing Services	
Decision Date:	09/01/2023	Hearing Date:	08/24/2023
MassHealth's Rep.:	Lisa Russell, RN	Appellant's Rep.:	Pro se
Hearing Location:	Quincy Harbor South 5 (Telephonic)	Aid Pending:	Yes

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. On July 13, 2023, Altrantias Home Care, LLC ("Altrantias"), on the Appellant's behalf, submitted a request for prior authorization for the time period of July 18, 2023, to January 22, 2024. Altrantias requested that the Appellant receive 2 skilled nursing visits per week, 3 skilled nursing visits as needed, and 2 hours a day of home health care services. On July 17, 2023, MassHealth modified the request to cover the time period for July 18, 2023, to October 15, 2023. MassHealth modified the request to allow for 1 skilled nursing visit per week, 3 skilled nursing visits as needed, and 1.5 hours a day of home health care services. On July 24, 2023, the Appellant filed a timely request for a fair hearing.

At the hearing, the Appellant explained that since June 2023, she has been experiencing complications related to an abscess and surgery and that she requires wound care. The MassHealth representative approved the 2 skilled nursing visits per week, 3 skilled nursing visits as needed, and 2 hours a day of home health care services Altrantias initially requested. The MassHealth representative recommended that if the Appellant needed additional skilled nursing or home health care services, that Altrantias request prior authorization for them and include the doctor's wound care orders with a description of the wound. The MassHealth representative also recommended that the Appellant pursue personal care attendant services.

As a result of the MassHealth representative allowing the requested prior authorization for skilled nursing and home health care services, there are no longer any issues in dispute, and the appeal is hereby DISMISSED.

Order for MassHealth

None, except to implement the changes as agreed to at the hearing and described above and remove aid pending.

Emily T. Sabo
Hearing Officer
Board of Hearings

cc:

MassHealth Representative: Optum MassHealth LTSS, P.O. Box 159108, Boston, MA 02215