

# Office of Medicaid BOARD OF HEARINGS

**Appellant Name and Address:**



**Appeal Decision:** Dismissed

**Appeal Number:** 2306165

**Decision Date:** 09/07/2023

**Hearing Date:** 09/01/2023

**Hearing Officer:** Alexis Demirjian

**Appearance for Appellant:**  
Pro se

**Appearance for MassHealth:**  
Dr. Sheldon Sullaway



*The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Office of Medicaid  
Board of Hearings  
100 Hancock Street, Quincy, Massachusetts 02171*

## APPEAL DECISION

<b>Appeal Decision:</b>	Dismissed	<b>Issue:</b>	Prior Authorization; Periodontal Scaling
<b>Decision Date:</b>	09/07/2023	<b>Hearing Date:</b>	09/01/2023
<b>MassHealth's Rep.:</b>	Dr. Sheldon Sullaway	<b>Appellant's Rep.:</b>	Pro se
<b>Hearing Location:</b>	Remote	<b>Aid Pending:</b>	No

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal involved a denial of the appellant's prior authorization for periodontal scaling and root planing of all four quadrants of the appellant's mouth. Dr. Sullaway reported that he had reviewed the documentation from DentaQuest and was reversing the initial denial. Accordingly, MassHealth will authorize and pay for the requested treatment. MassHealth will send a new letter authorizing the procedure within the next four weeks.

As the issue of the denial of prior authorization for periodontal scaling and root planing has been resolved in favor of the appellant, the appeal is dismissed.

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Alexis Demirjian  
Hearing Officer  
Board of Hearings

cc:  
MassHealth Representative: DentaQuest 1, MA