

Office of Medicaid BOARD OF HEARINGS

Appellant Name and Address:



Appeal Decision:	Dismissed	Appeal Number:	2306836
Decision Date:	09/11/2023	Hearing Date:	09/11/2023
Hearing Officer:	Mariah Burns		

Appearance for Appellant:

Pro se

Appearance for MassHealth:

Nancy Derisma, Charlestown MassHealth
Enrollment Center

Interpreter:

Santi Chan, Cantonese



*The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, Quincy, Massachusetts 02171*

APPEAL DECISION

Appeal Decision:	Dismissed	Issue:	Under 65; Eligibility; Untimely Renewal
Decision Date:	09/11/2023	Hearing Date:	09/11/2023
MassHealth's Rep.:	Nancy Derisma	Appellant's Rep.:	Pro se
Hearing Location:	Remote	Aid Pending:	No

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The case involves a notice from August 1, 2023, terminating the appellant's household MassHealth benefits for failure to submit a timely reapplication. See Exhibit 1. At hearing, the MassHealth representative reported that MassHealth did receive the appellant's household reapplication, but that it was incorrectly processed. The MassHealth representative was able to reinstate the appellant and her spouse's MassHealth CarePlus benefits with no gap in coverage and advised the appellant to consult customer service to re-enroll in the WellSense Accountable Care Organization.

As the issue on appeal has resolved, the case is dismissed.

Mariah Burns
Hearing Officer
Board of Hearings

cc:

MassHealth Representative: Nga Tran, Charlestown MassHealth Enrollment Center, 529 Main Street, Suite 1M, Charlestown, MA 02129