

Office of Medicaid BOARD OF HEARINGS

Appellant Name and Address:



Appeal Decision:	Dismissed	Appeal Number:	2306891
Decision Date:	10/6/2023	Hearing Date:	10/3/2023
Hearing Officer:	Mariah Burns		

Appearance for Appellant:
Pro se

Appearance for MassHealth:
Donna Burns, RN for Optum

Interpreter:



*The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, Quincy, Massachusetts 02171*

APPEAL DECISION

Appeal Decision:	Dismissed	Issue:	Prior Authorization; Personal Care Attendant Services
Decision Date:	10/06/2023	Hearing Date:	10/3/2023
MassHealth's Rep.:	Donna Burns, RN	Appellant's Rep.:	Pro se
Hearing Location:	Remote	Aid Pending:	No

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The appellant submitted a request for prior authorization for personal care attendant (PCA) hours in the amount of 35.25 day/evening hours per week and 2 nighttime hours per day. MassHealth approved 33.25 hours day/evening hours per week and approved the nighttime hours in full on August 4, 2023. The appellant filed a timely appeal of the modifications on September 1, 2023. A hearing was conducted for this matter on October 3, 2023. All parties appeared telephonically. After hearings, the parties agreed to the following modifications:

- Laundry: Appellant accepted 45 minutes per week as approved by MassHealth;
- Housekeeping: MassHealth approved 90 minutes per week as requested by appellant;
- Shopping: MassHealth approved 90 minutes per week as requested by appellant;
- PCA Billing: MassHealth approved 20 minutes per week as requested by appellant.

All approved hours will be retroactive to August 16, 2023. As the issues on appeal have resolved, the appeal is dismissed.

Mariah Burns
Hearing Officer
Board of Hearings

cc:

MassHealth Representative: Optum MassHealth LTSS, P.O. Box 159108, Boston, MA 02215