

Office of Medicaid BOARD OF HEARINGS

Appellant Name and Address:



Appeal Decision:	Dismissed	Appeal Number:	2307246
Decision Date:	11/09/2023	Hearing Date:	09/28/2023
Hearing Officer:	Kimberly Scanlon		

Appearance for Appellant:
Via telephone
Pro se

Appearance for MassHealth:
Via telephone
Dr. Sheldon Sullaway



*The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, Quincy, Massachusetts 02171*

APPEAL DECISION

Appeal Decision:	Dismissed	Issue:	Prior Authorization; Dental – Periodontal Scaling and Root Planing
Decision Date:	11/09/2023	Hearing Date:	09/28/2023
MassHealth's Rep.:	Dr. Sullaway	Appellant's Rep.:	<i>Pro se</i>
Hearing Location:	Quincy Harbor South 1 (Remote)	Aid Pending:	No

Procedural Background & Outcome

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal was MassHealth's July 24, 2023 denial of the Appellant's prior authorization request for periodontal scaling and root planing (Procedure Code D4341) for all four quadrants. (Exhibit 1; Exhibit 5, pp. 3-4). The Appellant timely appealed on August 18, 2023. (130 CMR 610.015(B); Exhibit 2).

At the hearing, the MassHealth representative overturned the denial after examining the Appellant's dental records. (Testimony).¹

As MassHealth and the Appellant have resolved all issues on appeal, this matter is DISMISSED, pursuant to 130 CMR 610.051(B).

If this action is not implemented within 30 days after the date of this decision, you should contact DentaQuest.² If you experience problems with the implementation of this decision, you should report this in writing to the Director of the Board of Hearings, at the address on the first page of this decision.

¹ The Appellant is encouraged to contact her dental provider regarding any specific questions pertaining to dentures, as discussed at the hearing.

² The MassHealth representative explained that the Appellant's provider will be notified directly by DentaQuest.

Kimberly Scanlon
Hearing Officer
Board of Hearings

cc:
MassHealth Representative: DentaQuest 1, MA