

# Office of Medicaid BOARD OF HEARINGS

**Appellant Name and Address:**



|                         |              |                       |            |
|-------------------------|--------------|-----------------------|------------|
| <b>Appeal Decision:</b> | Dismissed    | <b>Appeal Number:</b> | 2307788    |
| <b>Decision Date:</b>   | 10/6/2023    | <b>Hearing Date:</b>  | 10/03/2023 |
| <b>Hearing Officer:</b> | Mariah Burns |                       |            |

**Appearance for Appellant:**



**Appearance for MassHealth:**

Donna Burns, RN, for Optum



*The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Office of Medicaid  
Board of Hearings  
100 Hancock Street, Quincy, Massachusetts 02171*

## APPEAL DECISION

|                           |                 |                          |                                                             |
|---------------------------|-----------------|--------------------------|-------------------------------------------------------------|
| <b>Appeal Decision:</b>   | Dismissed       | <b>Issue:</b>            | Prior Authorization;<br>Personal Care<br>Attendant Services |
| <b>Decision Date:</b>     | 10/06/2023      | <b>Hearing Date:</b>     | 10/03/2023                                                  |
| <b>MassHealth's Rep.:</b> | Donna Burns, RN | <b>Appellant's Rep.:</b> |                                                             |
| <b>Hearing Location:</b>  | Remote          | <b>Aid Pending:</b>      | No                                                          |

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The appellant submitted a request for prior authorization for personal care attendant (PCA) hours in the amount of 19.75 hours per week for school weeks and 20 hours per week for 9 vacation weeks. MassHealth approved 14.75 hours per week for school weeks and 17.25 hours per week for 9 vacation weeks on July 17, 2023. The appellant filed a timely appeal of the modifications on September 1, 2023. A hearing was conducted for this matter on October 3, 2023. All parties appeared telephonically. After hearing, the appellant's representative, his mother, accepted all modifications made by MassHealth and the hours approved as a result.

As the issues on appeal have resolved, the appeal is hereby dismissed.

---

Mariah Burns  
Hearing Officer  
Board of Hearings

cc:

MassHealth Representative: Optum MassHealth LTSS, P.O. Box 159108, Boston, MA 02215