

**Office of Medicaid  
BOARD OF HEARINGS**

**Appellant Name and Address:**



<b>Appeal Decision:</b>	Dismissed	<b>Appeal Number:</b>	2307908
<b>Decision Date:</b>	10/6/2023	<b>Hearing Date:</b>	10/03/2023
<b>Hearing Officer:</b>	Mariah Burns		

**Appearance for Appellant:**



**Appearance for MassHealth:**

Robin Brown for Optum

**Interpreter:**



*The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Office of Medicaid  
Board of Hearings  
100 Hancock Street, Quincy, Massachusetts 02171*

## APPEAL DECISION

<b>Appeal Decision:</b>	Dismissed	<b>Issue:</b>	Prior Authorization – Personal Care Attendant Services; Jurisdiction
<b>Decision Date:</b>	10/6/2023	<b>Hearing Date:</b>	10/03/2023
<b>MassHealth's Rep.:</b>	Robin Brown	<b>Appellant's Rep.:</b>	██████████
<b>Hearing Location:</b>	Remote	<b>Aid Pending:</b>	No

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. At issue is a notice generated by MassHealth on August 14, 2023, wherein MassHealth approved 46 hours of personal care attendant (PCA) services as requested by the appellant through prior authorization. The appellant takes issue with the approved hours, arguing that he needs more than what was requested. As MassHealth approved all hours requested by the appellant's personal care management agency (PCM), no adverse action was taken. There is no basis for appeal with this case, and therefore no jurisdiction for the Board of Hearings to consider this appeal. *See* 130 CMR 610.032. As a result, the case must be dismissed. *See* 130 CMR 610.035(A)(4).

---

Mariah Burns  
Hearing Officer  
Board of Hearings

cc:

MassHealth Representative: Optum MassHealth LTSS, P.O. Box 159108, Boston, MA 02215