

**Office of Medicaid
BOARD OF HEARINGS**

Appellant Name and Address:



Appeal Decision:	Dismissed	Appeal Number:	2308563
Decision Date:	10/26/2023	Hearing Date:	10/25/2023
Hearing Officer:	Cynthia Kopka		

Appearance for Appellant:

Pro se, with



Appearance for Respondent:

Cassandra Horne, Appeals and Grievances
Manager

Kaley Ann Emery, Appeals and Grievances
Supervisor



*The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
Board of Hearings
100 Hancock Street, Quincy, Massachusetts 02171*

APPEAL DECISION

Appeal Decision:	Dismissed	Issue:	MCO – PCA services
Decision Date:	10/26/2023	Hearing Date:	10/25/2023
Respondent's Rep.:	Cassandra Horne, Kaley Ann Emery	Appellant's Rep.:	Pro se, with [REDACTED]
Hearing Location:	Quincy (remote)	Aid Pending:	No

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal involves CCA's modification of Appellant's prior authorization request for Personal Care Attendant (PCA) services and denial of Level I appeal. Exhibit 1. At hearing, the parties agreed that CCA's restoration of requested 43 day/evening PCA hours and 14 night PCA hours, effective October 20, 2023, resolved the issue in dispute. CCA testified that it would schedule a new assessment and a new determination would be made with appeal rights.

As there was an adjustment that resolves the issue in dispute between the parties, this appeal is dismissed. 130 CMR 610.035(A)(8), 130 CMR 610.051(B), 130 CMR 610.083(C).

Notification of Your Right to Appeal to Court

If you disagree with this decision, you have the right to appeal to Court in accordance with Chapter 30A of the Massachusetts General Laws. To appeal, you must file a complaint with the Superior Court for the county where you reside, or Suffolk County Superior Court, within 30 days of your receipt of this decision.

Implementation of this Decision

If this decision is not implemented within 30 days after the date of this decision, you should contact your MassHealth Enrollment Center. If you experience problems with the implementation of this decision, you should report this in writing to the Director of the Board of Hearings, at the address on the first page of this decision.

Cynthia Kopka
Hearing Officer
Board of Hearings

cc:

MassHealth Representative: Commonwealth Care Alliance SCO, Attn: Cassandra Horne, 30
Winter Street, Boston, MA 02108