Office of Medicaid BOARD OF HEARINGS

Appellant Name and Address:



Appeal Decision: Dismissed Appeal Number: 2310412

Decision Date: 12/01/2023 **Hearing Date:** 11/27/2023

Hearing Officer: David Jacobs Record Open to: 12/1/2023

Appearance for Appellant:

Pro se

Appearance for United Healthcare:

Kristine Denucce-Sims, MEC Worker



The Commonwealth of Massachusetts Executive Office of Health and Human Services Office of Medicaid Board of Hearings 100 Hancock Street, Quincy, Massachusetts 02171

APPEAL DECISION

Appeal Decision: Dismissed Issue: Verifications

Decision Date: 12/01/2023 **Hearing Date:** 11/27/2023

MassHealth Rep: Kristine Denucce- Appellant's Rep.: Pro se

Sims

Hearing Location: Remote Aid Pending:

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder. The issue on appeal involved a rejection of an application for MassHealth benefits due to the appellant not giving MassHealth the information it needed to decide her eligibility (Exhibit 1). Both parties appeared at the hearing telephonically. MassHealth was represented by Kristine Denucce-Sims, and the appellant represented herself.

During the hearing the MassHealth worker provided a list of outstanding verifications needed to complete the appellant's application. The appellant testified that the outstanding documents had already been submitted. The hearing officer checked the file and confirmed that the outstanding documents had indeed been submitted as Exhibit 4. However, due to a mistake the files had not been scanned and sent to MassHealth as is typical. The hearing officer said that he would scan the documents on December 1, 2023, and send them to MassHealth to be processed the same day. The record was held open to December 1, 2023 to facilitate this (Exhibit 5). On December 1, 2023, the documents were sent to MassHealth and processed. MassHealth confirmed that the documents were acceptable to preserve the appellant's application date, but only made her eligible for Health Safety Net due to the appellant now being over assets (Exhibit 5). The over assets issue is considered a separate issue and carries with it separate appeal rights.

As MassHealth has accepted the outstanding verifications and preserved the appellant's application date this appeal is dismissed as moot.

David Jacobs Hearing Officer Board of Hearings

cc:

Springfield MEC