Office of Medicaid BOARD OF HEARINGS

Appellant Name and Address:



Appearance for Appellant: Pro se Appearance for MassHealth: Dr. Sheldon Sullaway, DentaQuest



The Commonwealth of Massachusetts Executive Office of Health and Human Services Office of Medicaid Board of Hearings 100 Hancock Street, Quincy, Massachusetts 02171

APPEAL DECISION

Appeal Decision:	Approved; Dismissed	lssue:	Prior Authorization; Procedure D4341
Decision Date:	12/12/2023	Hearing Date:	12/08/2023
MassHealth's Rep.:	Dr. Sheldon Sullaway	Appellant's Rep.:	Pro se
Hearing Location:	Quincy Harbor South (Telephone)	Aid Pending:	No

Authority

This hearing was conducted pursuant to Massachusetts General Laws Chapter 118E, Chapter 30A, and the rules and regulations promulgated thereunder.

Jurisdiction

Through a notice dated October 25, 2023, MassHealth denied the Appellant's request for prior authorization for dental treatment, specifically procedure D4341—periodontal scaling and root planing (see 130 CMR 420.427 and Exhibit 1). The Appellant filed this appeal in a timely manner on November 1, 2023 (see 130 CMR 610.015(B) and Exhibit 2).

The Appellant appeared at the hearing telephonically and verified her identity. The MassHealth representative, a dentist licensed to practice in Massachusetts, appeared telephonically and testified that based on reviewing the Appellant's x-rays and information from her dentist, he approved procedure D4341, periodontal scaling and root planing, for all four quadrants. Because MassHealth approved the requested procedure, there are no longer any issues in dispute. Therefore, this appeal is dismissed. (130 CMR 610.035(A)(8)).

Order for MassHealth

If MassHealth has not already done so, approve procedure D4341, periodontal scaling and root planing, as discussed at the hearing and described above.

Implementation of this Decision

Page 1 of Appeal No.: 2310752

If this decision is not implemented within 30 days after the date of this decision, you should contact your MassHealth Enrollment Center. If you experience problems with the implementation of this decision, you should report this in writing to the Director of the Board of Hearings, at the address on the first page of this decision.

Emily T. Sabo, Esq. Hearing Officer Board of Hearings

cc: MassHealth Representative: DentaQuest 1, MA

Page 2 of Appeal No.: 2310752